



June 10, 2010

Mr. Whittington
Merced County Association of Governments
369 W. 18th Street
Merced, CA 95340

RE: YARTS Monthly Report: May 1 - 31, 2010

Dear Mr. Whittington,

In accordance with the summer contract agreement between the Yosemite Area Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the monthly summary of operating statistics for May 1 - 31, 2010.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery
YARTS Program Manager

RIDERSHIP

From 5/1/2010 to 5/31/2010

A total of 8100 passengers were carried on the HWY 140 system by VIA. Of these, 1327 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	YCS	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
5/1/2010	3	9	3	15	92	10	2	6	9	113	134
5/2/2010	3	9	1	13	60	25	4	1	33	122	136
5/3/2010	2	96	5	103	126	12	30	7	34	202	312
5/4/2010	3	78	13	94	134	11	22	9	26	193	296
5/5/2010	17	99	9	125	123	8	38	2	25	194	321
5/6/2010	14	81	7	102	102	6	19	5	15	142	249
5/7/2010	22	42	12	76	108	4	31	4	27	170	250
5/8/2010	3	7	6	16	71	14	4	5	22	111	132
5/9/2010	2	7	1	10	67	8	3	1	55	133	144
5/10/2010	3	83	22	108	76	0	26	3	24	126	237
5/11/2010	0	113	6	119	93	5	43	5	53	194	318
5/12/2010	0	107	9	116	71	9	31	2	38	149	267
5/13/2010	2	79	6	87	94	8	34	3	38	174	264
5/14/2010	25	57	2	84	71	6	26	3	16	119	206
5/15/2010	17	28	5	50	119	11	4	5	103	237	292
5/16/2010	4	9	4	17	77	6	0	1	133	216	234
5/17/2010	26	91	15	132	104	17	21	14	82	224	370
5/18/2010	21	94	17	132	134	19	19	15	29	201	348
5/19/2010	43	112	1	156	110	25	31	9	111	277	442
5/20/2010	11	85	1	97	171	23	33	22	37	264	383
5/21/2010	24	46	2	72	138	15	19	11	95	267	350
5/22/2010	0	6	0	6	86	11	4	6	18	119	131
5/23/2010	21	31	1	53	112	7	5	0	27	151	204
5/24/2010	3	84	9	96	115	15	25	6	33	188	290
5/25/2010	33	99	16	148	118	16	19	3	40	193	344
5/26/2010	0	94	12	106	117	8	26	2	83	234	342
5/27/2010	35	99	12	146	79	27	11	5	29	146	297
5/28/2010	6	42	6	54	117	7	16	5	27	167	226
5/29/2010	4	17	5	26	120	12	3	6	27	162	194
5/30/2010	12	22	3	37	139	3	8	27	13	163	227
5/31/2010	1	19	9	29	83	11	3	9	25	122	160
Total	360	1,845	220	2,425	3,227	359	560	202	1,327	5,473	8,100
Percent	4.44%	22.78%	2.72%	29.94%	39.84%	4.43%	6.91%	2.49%	16.38%	67.57%	100.00%

Ridership Excluding Amtrak

Date	YCS	NPS	Other	Total Employees	Adult Paid	Commuter Paid	Child Free	Sr/Child Paid	Total Paid	Total
5/1/2010	3	9	3	15	92	2	6	10	104	125
5/2/2010	3	9	1	13	60	4	1	25	89	103
5/3/2010	2	96	5	103	126	30	7	12	168	278
5/4/2010	3	78	13	94	134	22	9	11	167	270
5/5/2010	17	99	9	125	123	38	2	8	169	296
5/6/2010	14	81	7	102	102	19	5	6	127	234
5/7/2010	22	42	12	76	108	31	4	4	143	223
5/8/2010	3	7	6	16	71	4	5	14	89	110
5/9/2010	2	7	1	10	67	3	1	8	78	89
5/10/2010	3	83	22	108	76	26	3	0	102	213
5/11/2010	0	113	6	119	93	43	5	5	141	265
5/12/2010	0	107	9	116	71	31	2	9	111	229
5/13/2010	2	79	6	87	94	34	3	8	136	226
5/14/2010	25	57	2	84	71	26	3	6	103	190
5/15/2010	17	28	5	50	119	4	5	11	134	189
5/16/2010	4	9	4	17	77	0	1	6	83	101
5/17/2010	26	91	15	132	104	21	14	17	142	288
5/18/2010	21	94	17	132	134	19	15	19	172	319
5/19/2010	43	112	1	156	110	31	9	25	166	331
5/20/2010	11	85	1	97	171	33	22	23	227	346
5/21/2010	24	46	2	72	138	19	11	15	172	255
5/22/2010	0	6	0	6	86	4	6	11	101	113
5/23/2010	21	31	1	53	112	5	0	7	124	177
5/24/2010	3	84	9	96	115	25	6	15	155	257
5/25/2010	33	99	16	148	118	19	3	16	153	304
5/26/2010	0	94	12	106	117	26	2	8	151	259
5/27/2010	35	99	12	146	79	11	5	27	117	268
5/28/2010	6	42	6	54	117	16	5	7	140	199
5/29/2010	4	17	5	26	120	3	6	12	135	167
5/30/2010	12	22	3	37	139	8	27	3	150	214
5/31/2010	1	19	9	29	83	3	9	11	97	135
Total	360	1,845	220	2,425	3,227	560	202	359	4,146	6,773
Percent	5.32%	27.24%	3.25%	35.80%	47.65%	8.27%	2.98%	5.30%	61.21%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Merced Mall/Targ	49	0.60%
Airport	11	0.14%
Merced College	41	0.51%
Mall (PG&E)	3	0.04%
Downtown (Court	22	0.27%
Amtrak	1112	13.73%
Transpo	324	4.00%
Catheys Valley	83	1.02%
MPMidtown	283	3.49%
Roadside Rest	684	8.44%
MPVstrCenter	209	2.58%
KOA	391	4.83%
MidPines	241	2.98%
MPPO	237	2.93%
Bug Hostel	354	4.37%
Cedar Lodge	203	2.51%
NPS Maintenance	349	4.31%
Barium Mine Rd	181	2.23%
El Portal PO	323	3.99%
YV Lodge	335	4.14%
YosVCenter	934	11.53%
Curry Village	711	8.78%
Ahwahnee	14	0.17%
YosLodge	975	12.04%
UC Merced	31	0.38%
Totals	8100	100.00%

LOAD FACTOR ANALYSIS : 5/1/2010 - 5/31/2010

Below please find the load factor calculations for the HWY 140 runs operated by VIA for 5/1/2010 through 5/31/2010. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
01C.1	984	581	59.04%	Inbound 5:25am from Catheys Valley to YV
02C	55	18	32.73%	Inbound 5:58 am from Catheys Valley to YV
02C.1	1,531	772	50.42%	Inbound 5:58am from Catheys Valley to YV
03B	1,541	774	50.23%	Inbound 7:00am Service to YV from Merced
04B	1,498	713	47.60%	Inbound 8:45am Service to YV from Merced
Ex 4B	26	21	80.77%	Inbound 8:45 am Service from Merced to YV
5B3	1,551	615	39.65%	Inbound Service 10:45am to YV from Merced
Ex 5B3	260	178	68.46%	Inbound Extra Svs 10:45am from Merced to YV
06B	731	315	43.09%	Inbound 5:00pm Service YV from Merced
6.1A	658	199	30.24%	Inbound 5pm service to Midpines from Merced
07A	520	231	44.42%	Outbound 6:30am from Hostel to Merced
08B	1,515	635	41.91%	Outbound 10:00am Service from YV to Merced
9B4	1,586	1,033	65.13%	Outbound 4:00pm from YV to Merced
Ex9B4	204	142	69.61%	Outbound Extra Svs 4:00pm from YV to Merced
10B.1	1,498	567	37.85%	Outbound 4:35pm from YV to Mariposa
11B1	1,541	762	49.45%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,551	419	27.01%	Outbound 5:45 pm Service from YV to Merced
Ex 12.2B	26	25	96.15%	Outbound 5:45 pm Service from YV to Merced
14.2B	731	100	13.68%	Outbound 8:35 pm from YV to Merced
Total	18,007	8,100	44.98%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01C.1	984	581	59.04%	Inbound 5:25am from Catheys Valley to YV
02C.1	1,023	635	62.07%	Inbound 5:58am from Catheys Valley to YV
03B	999	569	56.96%	Inbound 7:00am Service to YV from Merced
04B	960	449	46.77%	Inbound 8:45am Service to YV from Merced
5B3	1,009	426	42.22%	Inbound Service 10:45am to YV from Merced
Ex 5B3	106	69	65.09%	Inbound Extra Svs 10:45am from Merced to YV
06B	484	244	50.41%	Inbound 5:00pm Service YV from Merced
6.1A	458	156	34.06%	Inbound 5pm service to Midpines from Merced
07A	520	231	44.42%	Outbound 6:30am from Hostel to Merced
08B	984	469	47.66%	Outbound 10:00am Service from YV to Merced
9B4	1,023	765	74.78%	Outbound 4:00pm from YV to Merced
Ex9B4	204	142	69.61%	Outbound Extra Svs 4:00pm from YV to Merced
10B.1	960	451	46.98%	Outbound 4:35pm from YV to Mariposa
11B1	999	576	57.66%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,009	295	29.24%	Outbound 5:45 pm Service from YV to Merced
14.2B	484	54	11.16%	Outbound 8:35 pm from YV to Merced
Total	12,206	6,112	50.07%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02C.1	508	137	26.97%	Inbound 5:58am from Catheys Valley to YV
02C	55	18	32.73%	Inbound 5:58 am from Catheys Valley to YV
03B	542	205	37.82%	Inbound 7:00am Service to YV from Merced
04B	538	264	49.07%	Inbound 8:45am Service to YV from Merced
Ex 4B	26	21	80.77%	Inbound 8:45 am Service from Merced to YV
5B3	542	189	34.87%	Inbound Service 10:45am to YV from Merced
Ex 5B3	154	109	70.78%	Inbound Extra Svs 10:45am from Merced to YV
06B	247	71	28.74%	Inbound 5:00pm Service YV from Merced
6.1A	200	43	21.50%	Inbound 5pm service to Midpines from Merced
08B	531	166	31.26%	Outbound 10:00am Service from YV to Merced
9B4	563	268	47.60%	Outbound 4:00pm from YV to Merced
10B.1	538	116	21.56%	Outbound 4:35pm from YV to Mariposa
11B1	542	186	34.32%	Outbound 5:20 pm Service from YV to Merced
12.2B	542	124	22.88%	Outbound 5:45 pm Service from YV to Merced
Ex 12.2B	26	25	96.15%	Outbound 5:45 pm Service from YV to Merced
14.2B	247	46	18.62%	Outbound 8:35 pm from YV to Merced
Total	5,801	1,988	34.27%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
01C.1	984	581	59.04%	Inbound 5:25am from Catheys Valley to YV
02C	55	18	32.73%	Inbound 5:58 am from Catheys Valley to YV
02C.1	1,531	772	50.42%	Inbound 5:58am from Catheys Valley to YV
03B	1,541	772	50.10%	Inbound 7:00am Service to YV from Merced
04B	1,498	537	35.85%	Inbound 8:45am Service to YV from Merced
5B3	1,551	335	21.60%	Inbound Service 10:45am to YV from Merced
Ex 5B3	260	3	1.15%	Inbound Extra Svs 10:45am from Merced to YV
06B	731	264	36.11%	Inbound 5:00pm Service YV from Merced
6.1A	658	190	28.88%	Inbound 5pm service to Midpines from Merced
07A	520	229	44.04%	Outbound 6:30am from Hostel to Merced
08B	1,515	426	28.12%	Outbound 10:00am Service from YV to Merced
9B4	1,586	891	56.18%	Outbound 4:00pm from YV to Merced
10B.1	1,498	560	37.38%	Outbound 4:35pm from YV to Mariposa
11B1	1,541	719	46.66%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,551	377	24.31%	Outbound 5:45 pm Service from YV to Merced
14.2B	731	99	13.54%	Outbound 8:35 pm from YV to Merced
Total	17,751	6,773	38.16%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01C.1	984	581	59.04%	Inbound 5:25am from Catheys Valley to YV
02C.1	1,023	635	62.07%	Inbound 5:58am from Catheys Valley to YV
03B	999	568	56.86%	Inbound 7:00am Service to YV from Merced
04B	960	346	36.04%	Inbound 8:45am Service to YV from Merced
5B3	1,009	233	23.09%	Inbound Service 10:45am to YV from Merced
Ex 5B3	106	3	2.83%	Inbound Extra Svs 10:45am from Merced to YV
06B	484	203	41.94%	Inbound 5:00pm Service YV from Merced
6.1A	458	151	32.97%	Inbound 5pm service to Midpines from Merced
07A	520	229	44.04%	Outbound 6:30am from Hostel to Merced
08B	984	304	30.89%	Outbound 10:00am Service from YV to Merced
9B4	1,023	681	66.57%	Outbound 4:00pm from YV to Merced
10B.1	960	444	46.25%	Outbound 4:35pm from YV to Mariposa
11B1	999	549	54.95%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,009	270	26.76%	Outbound 5:45 pm Service from YV to Merced
14.2B	484	53	10.95%	Outbound 8:35 pm from YV to Merced
Total	12,002	5,250	43.74%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02C.1	508	137	26.97%	Inbound 5:58am from Catheys Valley to YV
02C	55	18	32.73%	Inbound 5:58 am from Catheys Valley to YV
03B	542	204	37.64%	Inbound 7:00am Service to YV from Merced
04B	538	191	35.50%	Inbound 8:45am Service to YV from Merced
5B3	542	102	18.82%	Inbound Service 10:45am to YV from Merced
06B	247	61	24.70%	Inbound 5:00pm Service YV from Merced
6.1A	200	39	19.50%	Inbound 5pm service to Midpines from Merced
08B	531	122	22.98%	Outbound 10:00am Service from YV to Merced
9B4	563	210	37.30%	Outbound 4:00pm from YV to Merced
10B.1	538	116	21.56%	Outbound 4:35pm from YV to Mariposa
11B1	542	170	31.37%	Outbound 5:20 pm Service from YV to Merced
12.2B	542	107	19.74%	Outbound 5:45 pm Service from YV to Merced
14.2B	247	46	18.62%	Outbound 8:35 pm from YV to Merced
Total	5,595	1,523	27.22%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for 5/1/2010 through 5/31/2010.

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01C.1	14	470	10	47	7	3	30	0	581
02C	0	8	3	7	0	0	0	0	18
02C.1	92	424	57	109	22	13	55	0	772
03B	33	68	16	486	28	59	82	2	774
04B	22	14	4	357	36	87	17	176	713
06B	5	0	7	216	4	5	27	51	315
07A	0	0	0	94	2	0	133	2	231
08B	21	20	1	353	8	6	17	209	635
10B.1	23	275	44	155	17	31	15	7	567
11B1	55	198	21	378	17	28	22	43	762
12.2B	30	88	9	208	16	21	5	42	419
14.2B	0	3	2	76	3	10	5	1	100
5B3	13	0	0	252	13	30	27	280	615
6.1A	0	0	14	118	2	4	52	9	199
9B4	52	277	32	368	27	62	73	142	1033
Ex 12.2B	0	0	0	0	0	0	0	25	25
Ex 4B	0	0	0	0	0	0	0	21	21
Ex 5B3	0	0	0	3	0	0	0	175	178
Ex9B4	0	0	0	0	0	0	0	142	142
Total	360	1,845	220	3,227	202	359	560	1,327	8,100
Percent	4.44%	22.78%	2.72%	39.84%	2.49%	4.43%	6.91%	16.38%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01C.1	14	470	10	47	7	3	30	0	581
02C.1	68	375	45	69	22	8	48	0	635
03B	33	64	13	328	16	43	71	1	569
04B	15	9	2	231	20	60	9	103	449
06B	5	0	7	157	3	4	27	41	244
07A	0	0	0	94	2	0	133	2	231
08B	11	4	1	260	7	4	17	165	469
10B.1	19	260	31	96	10	16	12	7	451
11B1	53	175	20	243	12	25	21	27	576
12.2B	24	75	7	143	9	9	3	25	295
14.2B	0	3	1	40	0	6	3	1	54
5B3	12	0	0	173	5	18	25	193	426
6.1A	0	0	14	82	1	2	52	5	156
9B4	36	246	31	235	21	43	69	84	765
Ex 5B3	0	0	0	3	0	0	0	66	69
Ex9B4	0	0	0	0	0	0	0	142	142
Total	290	1,681	182	2,201	135	241	520	862	6,112
Percent	4.74%	27.50%	2.98%	36.01%	2.21%	3.94%	8.51%	14.10%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
02C	0	8	3	7	0	0	0	0	18
02C.1	24	49	12	40	0	5	7	0	137
03B	0	4	3	158	12	16	11	1	205
04B	7	5	2	126	16	27	8	73	264
06B	0	0	0	59	1	1	0	10	71
08B	10	16	0	93	1	2	0	44	166
10B.1	4	15	13	59	7	15	3	0	116
11B1	2	23	1	135	5	3	1	16	186
12.2B	6	13	2	65	7	12	2	17	124
14.2B	0	0	1	36	3	4	2	0	46
5B3	1	0	0	79	8	12	2	87	189
6.1A	0	0	0	36	1	2	0	4	43
9B4	16	31	1	133	6	19	4	58	268
Ex 12.2I	0	0	0	0	0	0	0	25	25
Ex 4B	0	0	0	0	0	0	0	21	21
Ex 5B3	0	0	0	0	0	0	0	109	109
Total	70	164	38	1,026	67	118	40	465	1,988
Percent	3.52%	8.25%	1.91%	51.61%	3.37%	5.94%	2.01%	23.39%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01C.1	14	470	10	47	7	3	30	581
02C	0	8	3	7	0	0	0	18
02C.1	92	424	57	109	22	13	55	772
03B	33	68	16	486	28	59	82	772
04B	22	14	4	357	36	87	17	537
06B	5	0	7	216	4	5	27	264
07A	0	0	0	94	2	0	133	229
08B	21	20	1	353	8	6	17	426
10B.1	23	275	44	155	17	31	15	560
11B1	55	198	21	378	17	28	22	719
12.2B	30	88	9	208	16	21	5	377
14.2B	0	3	2	76	3	10	5	99
5B3	13	0	0	252	13	30	27	335
6.1A	0	0	14	118	2	4	52	190
9B4	52	277	32	368	27	62	73	891
Ex 12.2B	0	0	0	0	0	0	0	0
Ex 4B	0	0	0	0	0	0	0	0
Ex 5B3	0	0	0	3	0	0	0	3
Ex9B4	0	0	0	0	0	0	0	0
Total	360	1,845	220	3,227	202	359	560	6,773
Percent	5.32%	27.24%	3.25%	47.65%	2.98%	5.30%	8.27%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01C.1	14	470	10	47	7	3	30	581
02C.1	68	375	45	69	22	8	48	635
03B	33	64	13	328	16	43	71	568
04B	15	9	2	231	20	60	9	346
06B	5	0	7	157	3	4	27	203
07A	0	0	0	94	2	0	133	229
08B	11	4	1	260	7	4	17	304
10B.1	19	260	31	96	10	16	12	444
11B1	53	175	20	243	12	25	21	549
12.2B	24	75	7	143	9	9	3	270
14.2B	0	3	1	40	0	6	3	53
5B3	12	0	0	173	5	18	25	233
6.1A	0	0	14	82	1	2	52	151
9B4	36	246	31	235	21	43	69	681
Ex 5B3	0	0	0	3	0	0	0	3
Ex9B4	0	0	0	0	0	0	0	0
Total	290	1,681	182	2,201	135	241	520	5,250
Percent	5.52%	32.02%	3.47%	41.92%	2.57%	4.59%	9.90%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
02C	0	8	3	7	0	0	0	18
02C.1	24	49	12	40	0	5	7	137
03B	0	4	3	158	12	16	11	204
04B	7	5	2	126	16	27	8	191
06B	0	0	0	59	1	1	0	61
08B	10	16	0	93	1	2	0	122
10B.1	4	15	13	59	7	15	3	116
11B1	2	23	1	135	5	3	1	170
12.2B	6	13	2	65	7	12	2	107
14.2B	0	0	1	36	3	4	2	46
5B3	1	0	0	79	8	12	2	102
6.1A	0	0	0	36	1	2	0	39
9B4	16	31	1	133	6	19	4	210
Ex 12.2I	0	0	0	0	0	0	0	0
Ex 4B	0	0	0	0	0	0	0	0
Ex 5B3	0	0	0	0	0	0	0	0
Total	70	164	38	1,026	67	118	40	1,523
Percent	4.60%	10.77%	2.50%	67.37%	4.40%	7.75%	2.63%	100.00%

OPERATING STATISTICS

REVENUE MILES 05/01/10 - 05/31/10

From 05/01/10 through 05/31/10 VIA HWY 140 operated a total of 29,506 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Catheys Valley	01C.1	20	69	1,380
	Catheys Valley	02C.1	20	69	1,380
	Merced	03B	20	87	1,740
	Merced	04B	20	87	1,740
	Merced	06B	10	87	870
	Merced	5B3	20	87	1,740
	Merced	6.1A	10	51	510
	Merced	Ex 5B3	2	87	174
	Midpines	07A	20	51	1,020
	Yosemite	08B	20	87	1,740
	Yosemite	10B.1	20	55	1,100
	Yosemite	11B1	20	87	1,740
	Yosemite	12.2B	20	87	1,740
	Yosemite	14.2B	10	87	870
	Yosemite	9B4	20	87	1,740
	Yosemite	Ex9B4	4	87	348

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Total Mileage					19,832

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Catheys Valley	02C.1	10	69	690
	Merced	03B	10	87	870
	Merced	04B	10	87	870
	Merced	06B	4	87	348
	Merced	5B3	10	87	870
	Merced	6.1A	6	51	306
	Merced	Ex 5B3	3	87	261
	Yosemite	08B	10	87	870
	Yosemite	10B.1	10	55	550
	Yosemite	11B1	10	87	870
	Yosemite	12.2B	10	87	870
	Yosemite	14.2B	4	87	348
	Yosemite	9B4	10	87	870
	Yosemite	Ex 12.2B	1	87	87
	Yosemite	Ex 4B	1	87	87
Total Mileage					8,767

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Holidays					
	Catheys Valley	02C	1	69	69
	Merced	03B	1	87	87
	Merced	04B	1	87	87
	Merced	06B	1	87	87
	Merced	5B3	1	87	87
	Yosemite	08B	1	87	87
	Yosemite	10B.1	1	55	55
	Yosemite	11B1	1	87	87
	Yosemite	12.2B	1	87	87
	Yosemite	14.2B	1	87	87
	Yosemite	9B4	1	87	87
Total Mileage					907
Grand Total					29,506
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					29,506

REVENUE HOURS

From 05/01/10 through 05/31/10 VIA HWY 140 provided a total of 1,017.20 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Catheys Valley	01C.1	20	2.25	45.00
	Catheys Valley	02C.1	20	2.25	45.00
	Merced	03B	20	2.90	58.00
	Merced	04B	20	3.10	62.00
	Merced	06B	10	3.30	33.00
	Merced	5B3	20	3.10	62.00
	Merced	6.1A	10	1.90	19.00
	Merced	Ex 5B3	2	3.10	6.20
	Midpines	07A	20	1.50	30.00
	Yosemite	08B	20	3.10	62.00
	Yosemite	10B.1	20	1.90	38.00
	Yosemite	11B1	20	2.90	58.00
	Yosemite	12.2B	20	2.90	58.00
	Yosemite	14.2B	10	3.30	33.00
	Yosemite	9B4	20	3.00	60.00
	Yosemite	Ex9B4	4	3.00	12.00
Total Hours					681.20

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Catheys Valley	02C.1	10	2.25	22.50
	Merced	03B	10	2.90	29.00
	Merced	04B	10	3.10	31.00
	Merced	06B	4	3.30	13.20
	Merced	5B3	10	3.10	31.00
	Merced	6.1A	6	1.90	11.40
	Merced	Ex 5B3	3	3.10	9.30
	Yosemite	08B	10	3.10	31.00
	Yosemite	10B.1	10	1.90	19.00
	Yosemite	11B1	10	2.90	29.00
	Yosemite	12.2B	10	2.90	29.00
	Yosemite	14.2B	4	3.30	13.20
	Yosemite	9B4	10	3.00	30.00
	Yosemite	Ex 12.2B	1	2.90	2.90
	Yosemite	Ex 4B	1	3.10	3.10
Total Hours					304.60

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Holidays					
	Catheys Valley	02C	1	1.90	1.90
	Merced	03B	1	2.90	2.90
	Merced	04B	1	3.10	3.10
	Merced	06B	1	3.30	3.30
	Merced	5B3	1	3.10	3.10
	Yosemite	08B	1	3.10	3.10
	Yosemite	10B.1	1	1.90	1.90
	Yosemite	11B1	1	2.90	2.90
	Yosemite	12.2B	1	2.90	2.90
	Yosemite	14.2B	1	3.30	3.30
	Yosemite	9B4	1	3.00	3.00
Total Hours					31.40
Grand Total					1,017.20
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					1,017.20

Passengers Left / Wheelchair Usage

Multi-Use Passes

Run Date	Route	Total Left
5/3/2010	5B3	4
5/3/2010	10B.1	4
5/4/2010	9B4	4
5/5/2010	04B	7
5/5/2010	11B1	1
5/12/2010	02C.1	1
5/13/2010	04B	1
5/13/2010	10B.1	2
5/14/2010	10B.1	2
5/15/2010	10B.1	4
5/16/2010	02C.1	1
5/16/2010	10B.1	2
5/17/2010	03B	4
5/17/2010	04B	2
5/18/2010	04B	8
5/18/2010	10B.1	2
5/19/2010	04B	3
5/19/2010	10B.1	2
5/19/2010	11B1	2
5/19/2010	5B3	2
5/20/2010	9B4	9
5/20/2010	04B	6
5/20/2010	10B.1	5
5/21/2010	04B	2
5/21/2010	10B.1	2

5/21/2010	14.2B	2
5/21/2010	5B3	3
5/22/2010	04B	3
5/22/2010	14.2B	3
5/23/2010	12.2B	3
5/24/2010	04B	2
5/24/2010	10B.1	4
5/27/2010	10B.1	2
5/27/2010	04B	4
5/28/2010	04B	2
5/29/2010	03B	1
5/29/2010	04B	1
5/29/2010	11B1	1
5/30/2010	03B	1
5/30/2010	12.2B	1
5/31/2010	10B.1	6
5/31/2010	08B	1
Grand Total		122

Wheel Chair

Run Date	Route	Total Left
5/21/2010	5B3	1
Grand Total		1

ACCIDENTS/INCIDENTS

There was one (1) accidents/incidents on VIA YARTS vehicle during the month of May 1 - 31, 2010. Driver backed into YARTS pole at Yosemite Lodge stop. No damage to the pole or signage. Some damage to the engine compartment door of bus. No passenger injuries; in fact passengers were unaware what happened. Passengers were transferred to the run 10 bus as a safety precaution because of damage to engine door.

ROAD CALLS

There were zero (0) road calls during the month of May 1 - 31, 2010.

SERVICE DELAYS

There were six (6) service delays during the month of May 1 - 31, 2010. Numerous additional service delays occurred due to the start of summer and holiday traffic. (See Traffic Delays)

Hwy 140

5/4/10	Run 2	Service delayed 20 minutes due to filling out monthly passes.
	Run 5	Service delayed 12 minutes due to large amount of passengers and wheelchair.
5/8/10	Run 6	Service delayed 10 minutes starting at Target due to mechanical problems.
5/18/10	Run 9	Service delayed at Yosemite Lodge due to driver accident. "See Missed Runs".
5/27/10	Run 5	Service delayed 17 minutes due to mechanical problem. "See Missed Runs".
5/28/10	Run 3	Service delayed 36 minutes due to mechanical problem. "See Missed Runs".

Mammoth:

Not running

MISSED RUNS

There were three (3) missed VIA YARTS trips during the period of May 1 - 31, 2010.

Hwy 140:

5/18/10	Run 9	Service delayed at Yosemite Lodge due to driver accident.
5/27/10	Run 5	Service delayed 17 minutes due to mechanical problem.
5/28/10	Run 3	Service delayed 36 minutes due to mechanical problem.

Mammoth:

None

EXTRA TRIPS

There were eleven (11) extra Highway 140 VIA YARTS trips chargeable to YARTS operating during the period of May 1 - 31, 2010.

MAINTENANCE

VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. Regular buses are assigned to each route.

CUSTOMER SERVICE

A total of **347** YARTS customer inquiry calls were received in the VIA YARTS offices during the period from May 1 - 31, 2010. A comprehensive log of incoming calls by type, including calls regarding customer complaints, commendations, and recommendations is maintained and monitored continually.

Count on All Calls

- 169 Calls received on schedule issues and questions for Hwy 140 Corridor.
- 54 Calls received on Mammoth Lake schedule information.
- 0 Calls received on Coulterville schedule information.
- 17 Calls received on park information (lodging, tours, camping, etc.)
- 105 Miscellaneous calls (lost & found, hang up calls, etc.)
- 2 Calls received as customer complaints.
- 347** Total

CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There were four (4) complaints received by phone and correspondence during the month of May 1 - 31, 2010.

5/18/10	Run #9	Received a call from El Portal rider looking for the bus. Informed the caller there was a service delay in the park and the next bus should be there arriving shortly.
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OTHER

Wheel Chair Request

There was one (1) wheelchair request for the month of May 1 – 31, 2010. Seven (7) wheelchair buses are available to accommodate YARTS passengers who request transportation 48 hours in advance and in accordance with ADA and transit requirements.

Traffic Delays

There were several service delays from 8 to 60 minutes in duration due to the start of summer and holiday traffic during the month of May 1 – 31, 2010. Continued construction in the Ahwahnee Hotel area has forced the curtailment of service in the area until construction is complete. Signs have been posted by park staff informing riders of the in-op status of the Ahwahnee stop and the alternate stop locations.