



August 13, 2009

Mr. Whittington
Merced County Association of Governments
369 W. 18th Street
Merced, CA 95340

RE: YARTS Monthly Report: July 1 - 31, 2009

Dear Mr. Whittington,

In accordance with the summer contract agreement between the Yosemite Area Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the monthly summary of operating statistics for July 1 - 31, 2009.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery
YARTS Program Manager

RIDERSHIP

From 7/1/2009 to 7/31/2009

A total of 8950 passengers were carried on the HWY 140 system by VIA. Of these, 1120 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	YCS	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
7/1/2009	10	69	11	90	114	18	25	4	37	194	288
7/2/2009	1	58	7	66	150	6	6	5	23	185	256
7/3/2009	1	16	10	27	131	3	6	13	42	182	222
7/4/2009	1	14	3	18	112	11	2	11	24	149	178
7/5/2009	3	26	0	29	103	2	6	4	57	168	201
7/6/2009	15	88	18	121	129	4	17	7	31	181	309
7/7/2009	21	75	7	103	144	8	15	10	16	183	296
7/8/2009	3	84	3	90	147	13	22	14	32	214	318
7/9/2009	0	88	12	100	156	10	32	13	29	227	340
7/10/2009	3	53	11	67	162	8	16	12	39	225	304
7/11/2009	0	29	9	38	136	3	4	20	27	170	228
7/12/2009	0	18	5	23	145	6	4	19	44	199	241
7/13/2009	3	109	11	123	171	17	17	26	24	229	378
7/14/2009	6	96	0	102	150	10	24	25	41	225	352
7/15/2009	6	84	13	103	153	6	16	16	32	207	326
7/16/2009	2	92	5	99	109	12	11	15	29	161	275
7/17/2009	14	53	5	72	184	3	16	31	39	242	345
7/18/2009	0	16	3	19	112	6	10	8	29	157	184
7/19/2009	4	27	5	36	112	9	1	16	40	162	214
7/20/2009	0	113	4	117	148	8	21	21	47	224	362
7/21/2009	9	122	1	132	134	6	18	7	33	191	330
7/22/2009	0	102	0	102	109	20	24	7	26	179	288
7/23/2009	2	113	4	119	135	3	24	17	36	198	334
7/24/2009	9	61	3	73	139	10	16	10	49	214	297
7/25/2009	1	16	0	17	92	2	5	10	44	143	170
7/26/2009	5	19	0	24	152	8	4	21	52	216	261
7/27/2009	6	90	2	98	191	5	18	10	37	251	359
7/28/2009	4	98	9	111	148	2	17	13	47	214	338
7/29/2009	6	101	9	116	159	6	20	10	43	228	354
7/30/2009	16	65	8	89	130	18	16	10	41	205	304
7/31/2009	3	68	4	75	150	13	20	10	30	213	298
Total	154	2,063	182	2,399	4,307	256	453	415	1,120	6,136	8,950
Percent	1.72%	23.05%	2.03%	26.80%	48.12%	2.86%	5.06%	4.64%	12.51%	68.56%	100.00%

Ridership Excluding Amtrak

Date	YCS	NPS	Other	Total Employees	Adult Paid	Commuter Paid	Child Free	Sr/Child Paid	Total Paid	Total
7/1/2009	10	69	11	90	114	25	4	18	157	251
7/2/2009	1	58	7	66	150	6	5	6	162	233
7/3/2009	1	16	10	27	131	6	13	3	140	180
7/4/2009	1	14	3	18	112	2	11	11	125	154
7/5/2009	3	26	0	29	103	6	4	2	111	144
7/6/2009	15	88	18	121	129	17	7	4	150	278
7/7/2009	21	75	7	103	144	15	10	8	167	280
7/8/2009	3	84	3	90	147	22	14	13	182	286
7/9/2009	0	88	12	100	156	32	13	10	198	311
7/10/2009	3	53	11	67	162	16	12	8	186	265
7/11/2009	0	29	9	38	136	4	20	3	143	201
7/12/2009	0	18	5	23	145	4	19	6	155	197
7/13/2009	3	109	11	123	171	17	26	17	205	354
7/14/2009	6	96	0	102	150	24	25	10	184	311
7/15/2009	6	84	13	103	153	16	16	6	175	294
7/16/2009	2	92	5	99	109	11	15	12	132	246
7/17/2009	14	53	5	72	184	16	31	3	203	306
7/18/2009	0	16	3	19	112	10	8	6	128	155
7/19/2009	4	27	5	36	112	1	16	9	122	174
7/20/2009	0	113	4	117	148	21	21	8	177	315
7/21/2009	9	122	1	132	134	18	7	6	158	297
7/22/2009	0	102	0	102	109	24	7	20	153	262
7/23/2009	2	113	4	119	135	24	17	3	162	298
7/24/2009	9	61	3	73	139	16	10	10	165	248
7/25/2009	1	16	0	17	92	5	10	2	99	126
7/26/2009	5	19	0	24	152	4	21	8	164	209
7/27/2009	6	90	2	98	191	18	10	5	214	322
7/28/2009	4	98	9	111	148	17	13	2	167	291
7/29/2009	6	101	9	116	159	20	10	6	185	311
7/30/2009	16	65	8	89	130	16	10	18	164	263
7/31/2009	3	68	4	75	150	20	10	13	183	268
Total	154	2,063	182	2,399	4,307	453	415	256	5,016	7,830
Percent	1.97%	26.35%	2.32%	30.64%	55.01%	5.79%	5.30%	3.27%	64.06%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Merced Mall/Targ	100	1.12%
Airport	10	0.11%
Merced College	2	0.02%
Mall (PG&E)	22	0.25%
Downtown (Court	28	0.31%
Amtrak	1090	12.18%
Transpo	371	4.15%
Catheys Valley	82	0.92%
MPMidtown	183	2.04%
Roadside Rest	834	9.32%
MPVstrCenter	195	2.18%
KOA	571	6.38%
MidPines	293	3.27%
MPPO	222	2.48%
Bug Hostel	389	4.35%
Cedar Lodge	233	2.60%
NPS Maintenance	319	3.56%
Barium Mine Rd	180	2.01%
El Portal PO	233	2.60%
YV Lodge	431	4.82%
YosVCenter	1421	15.88%
Curry Village	697	7.79%
Ahwahnee	126	1.41%
YosLodge	892	9.97%
UC Merced	26	0.29%
Totals	8950	100.00%

LOAD FACTOR ANALYSIS : 7/1/2009 - 7/31/2009

Below please find the load factor calculations for the HWY 140 runs operated by VIA for 7/1/2009 through 7/31/2009. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
01C	1,090	670	61.47%	Inbound 5:25 am from Catheys Valley to YV
02C	1,497	842	56.25%	Inbound 5:58 am from Catheys Valley to YV
03B	944	929	98.41%	Inbound 7:00am Service to YV from Merced
04B	919	799	86.94%	Inbound 8:45am Service to YV from Merced
5B2	1,541	670	43.48%	Inbound Service 10:45am to YV from Merced
06B	1,554	740	47.62%	Inbound 5:00pm Service YV from Merced
Ex 6	48	8	16.67%	Inbound 5:00pm Service to YV from Merced
07	572	157	27.45%	Outbound 6:30am Service from Hostel to Merced
08B	1,538	785	51.04%	Outbound 10:00am Service from YV to Merced
9B2	1,497	1,287	85.97%	Outbound 4:15 pm Service from YV to Merced
10B	905	456	50.39%	Outbound 4:35 pm Service from YV to Mariposa
11B1	970	710	73.20%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,538	591	38.43%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,548	309	19.96%	Outbound 8:35 pm from YV to Merced
Total	16,161	8,953	55.40%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01C	1,090	670	61.47%	Inbound 5:25 am from Catheys Valley to YV
02C	1,056	659	62.41%	Inbound 5:58 am from Catheys Valley to YV
03B	688	740	107.56%	Inbound 7:00am Service to YV from Merced
04B	663	541	81.60%	Inbound 8:45am Service to YV from Merced
5B2	1,099	495	45.04%	Inbound Service 10:45am to YV from Merced
06B	1,096	564	51.46%	Inbound 5:00pm Service YV from Merced
Ex 6	48	8	16.67%	Inbound 5:00pm Service to YV from Merced
07	572	157	27.45%	Outbound 6:30am Service from Hostel to Merced
08B	1,082	572	52.87%	Outbound 10:00am Service from YV to Merced
9B2	1,056	1,010	95.64%	Outbound 4:15 pm Service from YV to Merced
10B	649	405	62.40%	Outbound 4:35 pm Service from YV to Mariposa
11B1	714	562	78.71%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,103	451	40.89%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,096	220	20.07%	Outbound 8:35 pm from YV to Merced
Total	12,012	7,054	58.72%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02C	441	183	41.50%	Inbound 5:58 am from Catheys Valley to YV
03B	256	189	73.83%	Inbound 7:00am Service to YV from Merced
04B	256	258	100.78%	Inbound 8:45am Service to YV from Merced
5B2	442	175	39.59%	Inbound Service 10:45am to YV from Merced
06B	458	176	38.43%	Inbound 5:00pm Service YV from Merced
08B	456	213	46.71%	Outbound 10:00am Service from YV to Merced
9B2	441	277	62.81%	Outbound 4:15 pm Service from YV to Merced
10B	256	51	19.92%	Outbound 4:35 pm Service from YV to Mariposa
11B1	256	148	57.81%	Outbound 5:20 pm Service from YV to Merced
12.2B	435	140	32.18%	Outbound 5:45 pm Service from YV to Merced
14.2B	452	89	19.69%	Outbound 8:35 pm from YV to Merced
Total	4,149	1,899	45.77%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
01C	1,090	670	61.47%	Inbound 5:25 am from Catheys Valley to YV
02C	1,497	842	56.25%	Inbound 5:58 am from Catheys Valley to YV
03B	944	921	97.56%	Inbound 7:00am Service to YV from Merced
04B	919	618	67.25%	Inbound 8:45am Service to YV from Merced
5B2	1,541	356	23.10%	Inbound Service 10:45am to YV from Merced
06B	1,554	583	37.52%	Inbound 5:00pm Service YV from Merced
Ex 6	48	8	16.67%	Inbound 5:00pm Service to YV from Merced
07	572	154	26.92%	Outbound 6:30am Service from Hostel to Merced
08B	1,538	590	38.36%	Outbound 10:00am Service from YV to Merced
9B2	1,497	1,139	76.09%	Outbound 4:15 pm Service from YV to Merced
10B	905	456	50.39%	Outbound 4:35 pm Service from YV to Mariposa
11B1	970	688	70.93%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,538	504	32.77%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,548	304	19.64%	Outbound 8:35 pm from YV to Merced
Total	16,161	7,833	48.47%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01C	1,090	670	61.47%	Inbound 5:25 am from Catheys Valley to YV
02C	1,056	659	62.41%	Inbound 5:58 am from Catheys Valley to YV
03B	688	732	106.40%	Inbound 7:00am Service to YV from Merced
04B	663	434	65.46%	Inbound 8:45am Service to YV from Merced
5B2	1,099	280	25.48%	Inbound Service 10:45am to YV from Merced
06B	1,096	446	40.69%	Inbound 5:00pm Service YV from Merced
Ex 6	48	8	16.67%	Inbound 5:00pm Service to YV from Merced
07	572	154	26.92%	Outbound 6:30am Service from Hostel to Merced
08B	1,082	434	40.11%	Outbound 10:00am Service from YV to Merced
9B2	1,056	906	85.80%	Outbound 4:15 pm Service from YV to Merced
10B	649	405	62.40%	Outbound 4:35 pm Service from YV to Mariposa
11B1	714	546	76.47%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,103	402	36.45%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,096	217	19.80%	Outbound 8:35 pm from YV to Merced
Total	12,012	6,293	52.39%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02C	441	183	41.50%	Inbound 5:58 am from Catheys Valley to YV
03B	256	189	73.83%	Inbound 7:00am Service to YV from Merced
04B	256	184	71.88%	Inbound 8:45am Service to YV from Merced
5B2	442	76	17.19%	Inbound Service 10:45am to YV from Merced
06B	458	137	29.91%	Inbound 5:00pm Service YV from Merced
08B	456	156	34.21%	Outbound 10:00am Service from YV to Merced
9B2	441	233	52.83%	Outbound 4:15 pm Service from YV to Merced
10B	256	51	19.92%	Outbound 4:35 pm Service from YV to Mariposa
11B1	256	142	55.47%	Outbound 5:20 pm Service from YV to Merced
12.2B	435	102	23.45%	Outbound 5:45 pm Service from YV to Merced
14.2B	452	87	19.25%	Outbound 8:35 pm from YV to Merced
Total	4,149	1,540	37.12%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for 7/1/2009 through 7/31/2009.

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01C	24	546	13	59	5	5	18	0	670
02C	57	492	53	153	26	9	52	0	842
03B	8	76	14	614	81	53	75	8	929
04B	4	8	1	481	79	34	11	181	799
06B	14	5	1	493	3	8	59	157	740
07	0	0	0	93	1	0	60	3	157
08B	0	7	9	510	14	35	15	195	785
10B	8	154	11	215	27	17	24	0	456
11B1	10	261	21	325	30	10	31	22	710
12.2B	7	132	4	305	36	8	12	87	591
14.2B	2	24	12	227	28	8	3	5	309
5B2	5	3	5	294	12	25	12	314	670
9B2	15	355	38	530	76	44	81	148	1287
Ex 6	0	0	0	8	0	0	0	0	8
Total	154	2,063	182	4,307	418	256	453	1,120	8,953
Percent	1.72%	23.04%	2.03%	48.11%	4.67%	2.86%	5.06%	12.51%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01C	24	546	13	59	5	5	18	0	670
02C	54	408	37	90	18	9	43	0	659
03B	5	71	11	470	58	47	70	8	740
04B	1	5	0	346	50	22	10	107	541
06B	11	4	1	370	2	4	54	118	564
07	0	0	0	93	1	0	60	3	157
08B	0	5	6	377	7	30	9	138	572
10B	8	146	10	184	22	15	20	0	405
11B1	9	246	18	215	24	6	28	16	562
12.2B	7	117	2	228	32	5	11	49	451
14.2B	2	15	12	162	18	7	1	3	220
5B2	4	1	5	231	9	19	11	215	495
9B2	14	318	32	379	50	37	76	104	1010
Ex 6	0	0	0	8	0	0	0	0	8
Total	139	1,882	147	3,212	296	206	411	761	7,054
Percent	1.97%	26.68%	2.08%	45.53%	4.20%	2.92%	5.83%	10.79%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
02C	3	75	13	62	8	0	9	0	170
03B	2	5	0	134	22	5	5	0	173
04B	3	3	1	126	21	12	1	56	223
06B	3	1	0	105	1	4	4	37	155
08B	0	1	3	104	6	3	2	56	175
10B	0	7	0	28	4	2	4	0	45
11B1	1	15	3	95	6	4	3	6	133
12.2B	0	14	2	70	4	3	1	26	120
14.2B	0	6	0	52	10	1	2	2	73
5B2	1	1	0	51	1	6	0	93	153
9B2	1	37	3	137	26	7	5	41	257
Total	14	165	25	964	109	47	36	317	1,677
Percent	0.83%	9.84%	1.49%	57.48%	6.50%	2.80%	2.15%	18.90%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01C	24	546	13	59	5	5	18	670
02C	57	492	53	153	26	9	52	842
03B	8	76	14	614	81	53	75	921
04B	4	8	1	481	79	34	11	618
06B	14	5	1	493	3	8	59	583
07	0	0	0	93	1	0	60	154
08B	0	7	9	510	14	35	15	590
10B	8	154	11	215	27	17	24	456
11B1	10	261	21	325	30	10	31	688
12.2B	7	132	4	305	36	8	12	504
14.2B	2	24	12	227	28	8	3	304
5B2	5	3	5	294	12	25	12	356
9B2	15	355	38	530	76	44	81	1139
Ex 6	0	0	0	8	0	0	0	8
Total	154	2,063	182	4,307	418	256	453	7,833
Percent	1.97%	26.34%	2.32%	54.99%	5.34%	3.27%	5.78%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01C	24	546	13	59	5	5	18	670
02C	54	408	37	90	18	9	43	659
03B	5	71	11	470	58	47	70	732
04B	1	5	0	346	50	22	10	434
06B	11	4	1	370	2	4	54	446
07	0	0	0	93	1	0	60	154
08B	0	5	6	377	7	30	9	434
10B	8	146	10	184	22	15	20	405
11B1	9	246	18	215	24	6	28	546
12.2B	7	117	2	228	32	5	11	402
14.2B	2	15	12	162	18	7	1	217
5B2	4	1	5	231	9	19	11	280
9B2	14	318	32	379	50	37	76	906
Ex 6	0	0	0	8	0	0	0	8
Total	139	1,882	147	3,212	296	206	411	6,293
Percent	2.21%	29.91%	2.34%	51.04%	4.70%	3.27%	6.53%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
02C	3	75	13	62	8	0	9	170
03B	2	5	0	134	22	5	5	173
04B	3	3	1	126	21	12	1	167
06B	3	1	0	105	1	4	4	118
08B	0	1	3	104	6	3	2	119
10B	0	7	0	28	4	2	4	45
11B1	1	15	3	95	6	4	3	127
12.2B	0	14	2	70	4	3	1	94
14.2B	0	6	0	52	10	1	2	71
5B2	1	1	0	51	1	6	0	60
9B2	1	37	3	137	26	7	5	216
Total	14	165	25	964	109	47	36	1,360
Percent	1.03%	12.13%	1.84%	70.88%	8.01%	3.46%	2.65%	100.00%

OPERATING STATISTICS

REVENUE MILES 07/01/09 - 07/31/09

From 07/01/09 through 07/31/09 VIA HWY 140 operated a total of 30,757 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Catheys Valley	01C	22	69	1,518
	Catheys Valley	02C	22	69	1,518
	Merced	03B	22	87	1,914
	Merced	04B	22	87	1,914
	Merced	06B	22	87	1,914
	Merced	5B2	22	87	1,914
	Merced	Ex 6	1	87	87
	Midpines	07	22	51	1,122
	Yosemite	08B	22	87	1,914
	Yosemite	10B	22	55	1,210
	Yosemite	11B1	22	87	1,914
	Yosemite	12.2B	22	87	1,914
	Yosemite	14.2B	22	87	1,914
	Yosemite	9B2	22	87	1,914
Total Mileage					22,681

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Catheys Valley	02C	8	69	552
	Merced	03B	8	87	696
	Merced	04B	8	87	696
	Merced	06B	8	87	696
	Merced	5B2	8	87	696
	Yosemite	08B	8	87	696
	Yosemite	10B	8	55	440
	Yosemite	11B1	8	87	696
	Yosemite	12.2B	8	87	696
	Yosemite	14.2B	8	87	696
	Yosemite	9B2	8	87	696
Total Mileage					7,256

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Holidays					
	Catheys Valley	02C	1	69	69
	Merced	03B	1	87	87
	Merced	04B	1	87	87
	Merced	06B	1	87	87
	Merced	5B2	1	87	87
	Yosemite	08B	1	87	87
	Yosemite	10B	1	55	55
	Yosemite	11B1	1	87	87
	Yosemite	12.2B	1	87	87
	Yosemite	14.2B	1	87	87
	Yosemite	9B2	1	87	87
Total Mileage					907
Grand Total					30,844
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					-87
YARTS Total					30,757

REVENUE HOURS

From 07/01/09 through 07/31/09 VIA HWY 140 provided a total of 1,021.20 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Catheys Valley	01C	22	2.00	44.00
	Catheys Valley	02C	22	1.90	41.80
	Merced	03B	22	2.90	63.80
	Merced	04B	22	3.10	68.20
	Merced	06B	22	3.30	72.60
	Merced	5B2	22	2.90	63.80
	Merced	Ex 6	1	3.30	3.30
	Midpines	07	22	1.30	28.60
	Yosemite	08B	22	3.10	68.20
	Yosemite	10B	22	1.70	37.40
	Yosemite	11B1	22	2.90	63.80
	Yosemite	12.2B	22	2.90	63.80
	Yosemite	14.2B	22	3.30	72.60
	Yosemite	9B2	22	2.60	57.20
Total Hours					749.10

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Catheys Valley	02C	8	1.90	15.20
	Merced	03B	8	2.90	23.20
	Merced	04B	8	3.10	24.80
	Merced	06B	8	3.30	26.40
	Merced	5B2	8	2.90	23.20
	Yosemite	08B	8	3.10	24.80
	Yosemite	10B	8	1.70	13.60
	Yosemite	11B1	8	2.90	23.20
	Yosemite	12.2B	8	2.90	23.20
	Yosemite	14.2B	8	3.30	26.40
	Yosemite	9B2	8	2.60	20.80
Total Hours					244.80

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Holidays					
	Catheys Valley	02C	1	1.90	1.90
	Merced	03B	1	2.90	2.90
	Merced	04B	1	3.10	3.10
	Merced	06B	1	3.30	3.30
	Merced	5B2	1	2.90	2.90
	Yosemite	08B	1	3.10	3.10
	Yosemite	10B	1	1.70	1.70
	Yosemite	11B1	1	2.90	2.90
	Yosemite	12.2B	1	2.90	2.90
	Yosemite	14.2B	1	3.30	3.30
	Yosemite	9B2	1	2.60	2.60
Total Hours					30.60
Grand Total					1,024.50
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					-3.30
YARTS Total					1,021.20

Passengers Left / Wheelchair Usage

Bus Full / # of Passengers Left

Run Date	Route	Total Left
7/4/2009	04B	4
7/7/2009	03B	8
7/8/2009	11B1	7
7/13/2009	04B	5
7/14/2009	9B2	11
7/26/2009	04B	8
7/26/2009	03B	11
7/27/2009	9B2	14
7/27/2009	02C	5
7/27/2009	03B	5
7/30/2009	04B	7
7/31/2009	9B2	1
	Grand Total	86

Multi-Use Passes

Run Date	Route	Total Left
7/5/2009	11B1	1
7/7/2009	11B1	2
7/8/2009	12.2B	2
7/8/2009	04B	4
7/9/2009	12.2B	2
7/9/2009	5B2	2
7/9/2009	11B1	2
7/10/2009	14.2B	6
7/10/2009	5B2	6

7/11/2009	04B	7
7/11/2009	11B1	1
7/11/2009	12.2B	5
7/11/2009	9B2	7
7/11/2009	03B	3
7/12/2009	03B	3
7/12/2009	04B	2
7/12/2009	11B1	3
7/13/2009	03B	6
7/13/2009	5B2	11
7/13/2009	12.2B	8
7/13/2009	10B	3
7/15/2009	03B	2
7/15/2009	11B1	2
7/16/2009	9B2	15
7/16/2009	10B	11
7/16/2009	11B1	2
7/17/2009	9B2	10
7/17/2009	04B	1
7/17/2009	10B	5
7/17/2009	03B	20
7/18/2009	04B	3
7/18/2009	9B2	3
7/19/2009	03B	3
7/19/2009	9B2	3
7/20/2009	10B	6
7/20/2009	03B	3
7/20/2009	04B	1

7/23/2009	11B1	4
7/25/2009	04B	4
7/25/2009	11B1	4
7/26/2009	9B2	5
7/26/2009	10B	3
7/26/2009	03B	3
7/27/2009	9B2	2
7/29/2009	06B	2
7/30/2009	5B2	9
7/30/2009	12.2B	4
7/30/2009	04B	2
7/31/2009	08B	5
7/31/2009	03B	7
7/31/2009	9B2	5
Grand Total		235

Wheel Chair

Run Date	Route	Total Left
7/1/2009	11B1	1
7/7/2009	12.2B	1
7/13/2009	5B2	1
7/18/2009	11B1	2
7/20/2009	9B2	1
7/22/2009	02C	1
7/22/2009	5B2	2
7/25/2009	12.2B	2
7/27/2009	11B1	1
7/28/2009	5B2	1

	Grand Total	13
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ACCIDENTS/INCIDENTS

There were zero (0) accidents/incidents on VIA YARTS vehicle during the month of July 1 - 31, 2009.

ROAD CALLS

There were four (4) road calls during the month of July 1 - 31, 2009.

SERVICE DELAYS

There were sixteen (16) service delays during the month of July 1 - 31, 2009. Numerous service delays occurred due to construction, summer vehicular traffic and large passenger counts. Construction delays were scheduled from July 8 – 10 on portions of Foresta road.

Hwy 140

7/1/09	Run 6	Service delayed 15 minutes due to heavy passenger load and traffic.
7/5/09	Run 9	Service delay 11 minutes due to heavy weekend traffic and passenger loading.
7/7/09	Run 3	Service delayed 10 minutes due to highway construction between Midpines and El Portal.
	Run 4	Service delayed 10 minutes due to late train arrival.
	Run 11	Service delayed 12 minutes due to traffic and heavy passenger count and passenger getting sick.
7/8/09	Run 1	Service delayed 17 minutes due to passes and helicopter activity.
	Run 6	Service delayed 15 minutes due to passenger ticket problems
7/11/09	Run 9	Service delayed 26 minutes due to mechanical problem. See “Missed Runs”.
7/21/09	Run 9/10/11	Service delayed 1 hour at Arch Rock due to vehicular accident not involving YARTS.
7/23/09	Run 6	Service delayed 15 minutes due to late train.
7/27/09	Run 1	Service delayed 1 hour due to mechanical problems. See “Missed Runs”.

Run 6/14 Service delayed 2 hours due to mechanical problem. See “Missed Runs”.

Mammoth:

7/3/09 Run 1 Service delayed 4 hours due to mechanical problem. See “Missed Runs”.

MISSED RUNS

There were five (5) missed VIA YARTS trips during the period of July 1 - 31, 2009.

Hwy 140:

7/11/09 Run 9 Service delayed 26 minutes due to mechanical problem.

7/27/09 Run 1 Service delayed 1 hour due to mechanical problem.
Run 6/14 Service delayed 2 hours due to mechanical problems.

Mammoth:

7/3/09 Run 1 Service delayed 4 hours due to mechanical problems

EXTRA TRIPS

There were zero (0) extra Highway 140 VIA YARTS trips chargeable to YARTS operating during the period of July 1 - 31, 2009. There was (1) extra run non-chargeable to YARTS.

MAINTENANCE

VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. Regular buses are assigned to each route.

CUSTOMER SERVICE

A total of **641** YARTS customer inquiry calls were received in the VIA YARTS offices during the period from July 1 - 31, 2009. A comprehensive log of incoming calls by type, including calls regarding customer complaints, commendations, and recommendations is maintained and monitored continually.

Count on All Calls

- 273 Calls received on schedule issues and questions for Hwy 140 Corridor.
- 207 Calls received on Mammoth Lake schedule information.
- 0 Calls received on Coulterville schedule information.
- 11 Calls received on park information (lodging, tours, camping, etc.)
- 144 Miscellaneous calls (lost & found, hang up calls, etc.)
- 6 Calls received as customer complaints.

641 Total

CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There were six (6) customer complaints received by phone and correspondence during the month of July 1 - 31, 2009.

- | | | |
|-----------------|--------------|---|
| 07/02/09 | Run 6 | <p>Customer at the Courthouse called waiting for the bus, and driver on Run 9 called at 6:30pm saying there were passengers waiting at the Transpo Center for Run 6.</p> <p>Follow up showed Run 6 driver stopped at the transpo and did pick up some Passengers, but may have left early. VIA sent extra bus to accommodate passengers at no cost to YARTS. The passenger at the courthouse found alternate transportation and was given complimentary round trip transportation for his next rides.</p> |
| 7/6/09 | Run 8 | <p>Customer said they wanted to be dropped off at the Mall but said the driver inform customer we did not stop at the mall on this run.</p> <p>Follow up showed the driver said person asked to be let off at Merced College which is a scheduled stop on demand. However when the driver told the rider she was going to Transpo first, the rider opted to get off at Transpo and connect with "The Bus". Driver was reminded that the College is SOD on Run 8.</p> |
| 7/8/09 | Run 3 | <p>Customer called from the Bug Hostel looking the bus.</p> <p>Follow up showed operations was unable to contact driver but driver seemed to be running on time. Referred customer to next bus.</p> |

7/21/09 **Run ??** Called left message on the night line indicating the bus had not showed, and her son needed to make a connection in Merced.

Follow up showed no contact information was left so operations was unable to respond. However, service was delayed on this date due to accident in the park.

7/28/09 **Run 1** Customer called about a late bus.

Follow up with management contacting customer.

Run 8 Customer called saying he had been left behind at the Mariposa Road side stop. He thought this was a restroom stop and did not inform driver he had disembarked.

Follow up showed management talked with customer and gave options for later runs as well as contact information so customer could reschedule his connections.

OTHER

Wheel Chair Request

There was one (1) wheelchair request for the month of July 1 - 31, 2009. Seven (7) wheelchair buses are available to accommodate YARTS passengers who request transportation 48 hours in advance and in accordance with ADA and transit requirements.

Traffic Delays

There were 8 - to 31- minute delays on several runs due to traffic and construction during the month of July 1 – 31, 2009.

Mammoth – Hwy 120/395 Route

Daily service on highway 120/395 Mammoth schedule ran during the month of July.

RIDERSHIP

A total of 1,327 passengers were carried on the HWY 120E/395 system by VIA. Of these, 22 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	YCS	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
7/1/2009	0	0	0	0	31	3	0	3	1	35	38
7/2/2009	0	0	0	0	29	2	0	2	1	32	34
7/3/2009	0	0	0	0	6	0	0	2	1	7	9
7/4/2009	0	0	0	0	25	0	0	4	0	25	29
7/5/2009	0	0	0	0	40	2	0	1	0	42	43
7/6/2009	0	0	0	0	55	2	0	0	0	57	57
7/7/2009	0	0	0	0	25	2	0	0	0	27	27
7/8/2009	0	0	0	0	33	4	0	1	0	37	38
7/9/2009	0	0	0	0	38	6	0	3	1	45	48
7/10/2009	0	0	0	0	54	7	0	2	0	61	63
7/11/2009	0	1	0	1	53	2	0	3	0	55	59
7/12/2009	1	0	1	2	38	4	0	0	0	42	44
7/13/2009	1	0	0	1	44	3	0	1	0	47	49
7/14/2009	0	0	0	0	28	1	0	0	0	29	29
7/15/2009	0	0	0	0	25	3	0	0	1	29	29
7/16/2009	0	0	0	0	51	3	0	13	0	54	67
7/17/2009	0	0	0	0	50	2	0	6	0	52	58
7/18/2009	0	0	0	0	49	5	0	1	2	56	57
7/19/2009	0	0	0	0	46	6	0	0	0	52	52
7/20/2009	0	0	0	0	22	7	0	0	0	29	29
7/21/2009	0	0	0	0	34	3	0	5	3	40	45
7/22/2009	0	0	0	0	30	0	0	4	0	30	34
7/23/2009	0	0	0	0	27	3	0	4	0	30	34
7/24/2009	0	0	0	0	28	6	0	6	0	34	40
7/25/2009	0	0	0	0	35	1	0	1	1	37	38
7/26/2009	0	0	0	0	36	8	0	10	4	48	58
7/27/2009	0	0	0	0	29	1	0	0	0	30	30
7/28/2009	0	0	0	0	41	4	0	4	0	45	49
7/29/2009	0	0	0	0	33	7	0	0	2	42	42
7/30/2009	0	0	1	1	20	3	0	6	5	28	35
7/31/2009	1	0	0	1	57	3	0	2	0	60	63
Total	3	1	2	6	1,112	103	0	84	22	1,237	1,327
Percent	0.23%	0.08%	0.15%	0.45%	83.80%	7.76%	0.00%	6.33%	1.66%	93.22%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Mammoth Mountain Inn	63	4.75%
Juniper Springs Summit	20	1.51%
Mammoth Lakes Park & Ride	41	3.09%
HWY 203, Shilo Inn	115	8.67%
June Mountain Ski Area	9	0.68%
Rush Creek Trailhead	10	0.75%
Lake View Lodge	18	1.36%
Forest Service Center	2	0.15%
Tioga Mobil Gas Mart	31	2.34%
Tuolumne Meadows Store	192	14.47%
Tuolumne Meadows Visitor Center	24	1.81%
White Wolf Lodge	59	4.45%
Crane Flat Gas Station	3	0.23%
Yosemite Visitor Center	740	55.76%
Totals	1327	100.00%

LOAD FACTOR ANALYSIS : July 01 - July 31, 2009

Below please find the load factor calculations for the HWY 120 E / 395 runs operated by VIA for July 01 through July 31, 2009. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
01	1,672	437	26.14%	Mammoth Mountain Inn - Inbound
02	1,668	890	53.36%	Yosemite Visitor Center - Outbound
Total	3,340	1,327	39.73%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor
01	1,197	312	26.07%
02	1,186	626	52.78%
Total	2,383	938	39.36%

Mammoth Mountain Inn - Inbound

Yosemite Visitor Center - Outbound

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor
01	475	125	26.32%
02	482	264	54.77%
Total	957	389	40.65%

Mammoth Mountain Inn - Inbound

Yosemite Visitor Center - Outbound

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 120E/395 runs for July 01 through July 31, 2009.

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	2	1	1	368	25	35	0	5	437
02	1	0	1	744	59	68	0	17	890
Total	3	1	2	1,112	84	103	0	22	1,327
Percent	0.23%	0.08%	0.15%	83.80%	6.33%	7.76%	0.00%	1.66%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	1	0	0	262	19	25	0	5	312
02	1	0	1	522	43	50	0	9	626
Total	2	0	1	784	62	75	0	14	938
Percent	0.21%	0.00%	0.11%	83.58%	6.61%	8.00%	0.00%	1.49%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	1	1	1	106	6	10	0	0	125
02	0	0	0	222	16	18	0	8	264
Total	1	1	1	328	22	28	0	8	389
Percent	0.26%	0.26%	0.26%	84.32%	5.66%	7.20%	0.00%	2.06%	100.00%

OPERATING STATISTICS

REVENUE MILES July 01 - July 31 2009

From July 01 through July 31, 2009 VIA HWY 120 E / 395 operated a total of 7,750 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
		01	22	125	2,750
		02	22	125	2,750
Total Mileage					5,500

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
		01	8	125	1,000
		02	8	125	1,000
Total Mileage					2,000

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Holidays					
		01	1	125	125
		02	1	125	125
Total Mileage					250
Grand Total					7,750

REVENUE HOURS

From July 01 through July 31, 2009 VIA HWY 120 E / 395 provided a total of 238.7 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
		01	22	3.90	85.80
		02	22	3.80	83.60
Total Hours					169.40

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
		01	8	3.90	31.20
		02	8	3.80	30.40
Total Hours					61.60

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Holidays					
		01	1	3.90	3.90
		02	1	3.80	3.80
Total Hours					7.70
Grand Total					238.70

Passengers Left / Wheelchair Usage

Bus Full / # of Passengers Left

Run Date	Route	Total Left
7/1/2009	02	0
7/1/2009	01	0
7/3/2009	01	0
7/4/2009	01	0
7/5/2009	01	0
	Grand Total	0

Multi-Use Passes

Run Date	Route	Total Left
7/1/2009	02	0
7/1/2009	01	0
7/3/2009	01	0
7/4/2009	01	0
7/5/2009	01	0
	Grand Total	0

Wheel Chair

Run Date	Route	Total Left
7/1/2009	02	0
7/1/2009	01	0
7/3/2009	01	0
7/4/2009	01	0
7/5/2009	01	0
	Grand Total	0