



July 7, 2009

Mr. Whittington
Merced County Association of Governments
369 W. 18th Street
Merced, CA 95340

RE: YARTS Monthly Report: June 1 - 30, 2009

Dear Mr. Whittington,

In accordance with the summer contract agreement between the Yosemite Area Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the monthly summary of operating statistics for June 1 - 30, 2009.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery
YARTS Program Manager

RIDERSHIP

From 6/1/2009 to 6/30/2009

A total of 7795 passengers were carried on the HWY 140 system by VIA. Of these, 871 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	YCS	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
6/1/2009	28	100	23	151	104	6	20	0	28	158	309
6/2/2009	12	70	6	88	95	11	21	7	34	161	256
6/3/2009	8	89	7	104	108	10	21	4	32	171	279
6/4/2009	4	84	1	89	141	4	23	3	12	180	272
6/5/2009	6	39	1	46	104	2	16	5	27	149	200
6/6/2009	0	22	3	25	111	13	5	5	14	143	173
6/7/2009	3	25	2	30	87	2	5	0	19	113	143
6/8/2009	9	86	0	95	112	6	25	3	18	161	259
6/9/2009	0	113	4	117	120	21	33	0	22	196	313
6/10/2009	9	87	0	96	109	9	18	1	28	164	261
6/11/2009	2	111	3	116	119	7	33	2	28	187	305
6/12/2009	2	50	3	55	137	17	13	7	16	183	245
6/13/2009	0	19	4	23	136	14	9	5	30	189	217
6/14/2009	2	10	2	14	110	14	6	4	37	167	185
6/15/2009	3	81	4	88	141	0	12	0	49	202	290
6/16/2009	0	109	1	110	139	6	20	1	21	186	297
6/17/2009	9	82	8	99	123	13	23	3	29	188	290
6/18/2009	2	79	2	83	122	10	19	6	24	175	264
6/19/2009	7	51	2	60	113	10	11	4	14	148	212
6/20/2009	1	13	4	18	110	15	4	19	25	154	191
6/21/2009	4	42	2	48	99	17	3	6	33	152	206
6/22/2009	6	105	4	115	116	14	21	2	21	172	289
6/23/2009	21	102	12	135	137	24	11	15	29	201	351
6/24/2009	2	100	7	109	131	16	17	5	26	190	304
6/25/2009	8	97	12	117	134	16	19	14	36	205	336
6/26/2009	6	67	17	90	106	1	15	1	20	142	233
6/27/2009	4	29	1	34	138	19	12	5	56	225	264
6/28/2009	1	31	7	39	112	9	8	8	21	150	197
6/29/2009	9	99	0	108	84	12	38	1	74	208	317
6/30/2009	8	100	10	118	129	17	23	2	48	217	337
Total	176	2,092	152	2,420	3,527	335	504	138	871	5,237	7,795
Percent	2.26%	26.84%	1.95%	31.05%	45.25%	4.30%	6.47%	1.77%	11.17%	67.18%	100.00%

Ridership Excluding Amtrak

Date	YCS	NPS	Other	Total Employees	Adult Paid	Commuter Paid	Child Free	Sr/Child Paid	Total Paid	Total
6/1/2009	28	100	23	151	104	20	0	6	130	281
6/2/2009	12	70	6	88	95	21	7	11	127	222
6/3/2009	8	89	7	104	108	21	4	10	139	247
6/4/2009	4	84	1	89	141	23	3	4	168	260
6/5/2009	6	39	1	46	104	16	5	2	122	173
6/6/2009	0	22	3	25	111	5	5	13	129	159
6/7/2009	3	25	2	30	87	5	0	2	94	124
6/8/2009	9	86	0	95	112	25	3	6	143	241
6/9/2009	0	113	4	117	120	33	0	21	174	291
6/10/2009	9	87	0	96	109	18	1	9	136	233
6/11/2009	2	111	3	116	119	33	2	7	159	277
6/12/2009	2	50	3	55	137	13	7	17	167	229
6/13/2009	0	19	4	23	136	9	5	14	159	187
6/14/2009	2	10	2	14	110	6	4	14	130	148
6/15/2009	3	81	4	88	141	12	0	0	153	241
6/16/2009	0	109	1	110	139	20	1	6	165	276
6/17/2009	9	82	8	99	123	23	3	13	159	261
6/18/2009	2	79	2	83	122	19	6	10	151	240
6/19/2009	7	51	2	60	113	11	4	10	134	198
6/20/2009	1	13	4	18	110	4	19	15	129	166
6/21/2009	4	42	2	48	99	3	6	17	119	173
6/22/2009	6	105	4	115	116	21	2	14	151	268
6/23/2009	21	102	12	135	137	11	15	24	172	322
6/24/2009	2	100	7	109	131	17	5	16	164	278
6/25/2009	8	97	12	117	134	19	14	16	169	300
6/26/2009	6	67	17	90	106	15	1	1	122	213
6/27/2009	4	29	1	34	138	12	5	19	169	208
6/28/2009	1	31	7	39	112	8	8	9	129	176
6/29/2009	9	99	0	108	84	38	1	12	134	243
6/30/2009	8	100	10	118	129	23	2	17	169	289
Total	176	2,092	152	2,420	3,527	504	138	335	4,366	6,924
Percent	2.54%	30.21%	2.20%	34.95%	50.94%	7.28%	1.99%	4.84%	63.06%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Merced Mall/Targ	83	1.06%
Airport	16	0.21%
Merced College	4	0.05%
Mall (PG&E)	2	0.03%
Downtown (Court	23	0.30%
Amtrak	876	11.24%
Transpo	292	3.75%
Catheys Valley	76	0.97%
MPMidtown	212	2.72%
Roadside Rest	772	9.90%
MPVstrCenter	197	2.53%
KOA	413	5.30%
MidPines	288	3.69%
MPPO	247	3.17%
Bug Hostel	370	4.75%
Cedar Lodge	210	2.69%
NPS Maintenance	372	4.77%
Barium Mine Rd	191	2.45%
El Portal PO	246	3.16%
YV Lodge	346	4.44%
YosVCenter	1069	13.71%
Curry Village	534	6.85%
Ahwahnee	161	2.07%
YosLodge	767	9.84%
UC Merced	28	0.36%
Totals	7795	100.00%

LOAD FACTOR ANALYSIS : 6/1/2009 - 6/30/2009

Below please find the load factor calculations for the HWY 140 runs operated by VIA for 6/1/2009 through 6/30/2009. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
01B	481	309	64.24%	Inbound 5:52 am Service from Mariposa to YV
01C	577	413	71.58%	Inbound 5:25 am from Catheys Valley to YV
02B	673	295	43.83%	Inbound 6:24 am Service from Mariposa to YV
02C	768	484	63.02%	Inbound 5:58 am from Catheys Valley to YV
03B	780	708	90.77%	Inbound 7:00am Service to YV from Merced
04B	780	622	79.74%	Inbound 8:45am Service to YV from Merced
5B2	1,421	552	38.85%	Inbound Service 10:45am to YV from Merced
06B	1,420	646	45.49%	Inbound 5:00pm Service YV from Merced
07	572	159	27.80%	Outbound 6:30am Service from Hostel to Merced
08B	1,442	588	40.78%	Outbound 10:00am Service from YV to Merced
9B2	1,442	1,015	70.39%	Outbound 4:15 pm Service from YV to Merced
10B	780	448	57.44%	Outbound 4:35 pm Service from YV to Mariposa
11B1	780	745	95.51%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,421	526	37.02%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,420	285	20.07%	Outbound 8:35 pm from YV to Merced
Total	14,757	7,795	52.82%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01B	481	309	64.24%	Inbound 5:52 am Service from Mariposa to YV
01C	577	413	71.58%	Inbound 5:25 am from Catheys Valley to YV
02B	481	234	48.65%	Inbound 6:24 am Service from Mariposa to YV
02C	576	386	67.01%	Inbound 5:58 am from Catheys Valley to YV
03B	572	568	99.30%	Inbound 7:00am Service to YV from Merced
04B	572	426	74.48%	Inbound 8:45am Service to YV from Merced
5B2	1,037	381	36.74%	Inbound Service 10:45am to YV from Merced
06B	1,058	510	48.20%	Inbound 5:00pm Service YV from Merced
07	572	159	27.80%	Outbound 6:30am Service from Hostel to Merced
08B	1,058	452	42.72%	Outbound 10:00am Service from YV to Merced
9B2	1,058	827	78.17%	Outbound 4:15 pm Service from YV to Merced
10B	572	376	65.73%	Outbound 4:35 pm Service from YV to Mariposa
11B1	572	584	102.10%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,037	403	38.86%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,058	191	18.05%	Outbound 8:35 pm from YV to Merced
Total	11,281	6,219	55.13%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02B	192	61	31.77%	Inbound 6:24 am Service from Mariposa to YV
02C	192	98	51.04%	Inbound 5:58 am from Catheys Valley to YV
03B	208	140	67.31%	Inbound 7:00am Service to YV from Merced
04B	208	196	94.23%	Inbound 8:45am Service to YV from Merced
5B2	384	171	44.53%	Inbound Service 10:45am to YV from Merced
06B	362	136	37.57%	Inbound 5:00pm Service YV from Merced
08B	384	136	35.42%	Outbound 10:00am Service from YV to Merced
9B2	384	188	48.96%	Outbound 4:15 pm Service from YV to Merced
10B	208	72	34.62%	Outbound 4:35 pm Service from YV to Mariposa
11B1	208	161	77.40%	Outbound 5:20 pm Service from YV to Merced
12.2B	384	123	32.03%	Outbound 5:45 pm Service from YV to Merced
14.2B	362	94	25.97%	Outbound 8:35 pm from YV to Merced
Total	3,476	1,576	45.34%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
01B	481	309	64.24%	Inbound 5:52 am Service from Mariposa to YV
01C	577	412	71.40%	Inbound 5:25 am from Catheys Valley to YV
02B	673	295	43.83%	Inbound 6:24 am Service from Mariposa to YV
02C	768	484	63.02%	Inbound 5:58 am from Catheys Valley to YV
03B	780	697	89.36%	Inbound 7:00am Service to YV from Merced
04B	780	460	58.97%	Inbound 8:45am Service to YV from Merced
5B2	1,421	346	24.35%	Inbound Service 10:45am to YV from Merced
06B	1,420	495	34.86%	Inbound 5:00pm Service YV from Merced
07	572	152	26.57%	Outbound 6:30am Service from Hostel to Merced
08B	1,442	475	32.94%	Outbound 10:00am Service from YV to Merced
9B2	1,442	888	61.58%	Outbound 4:15 pm Service from YV to Merced
10B	780	448	57.44%	Outbound 4:35 pm Service from YV to Mariposa
11B1	780	716	91.79%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,421	465	32.72%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,420	282	19.86%	Outbound 8:35 pm from YV to Merced
Total	14,757	6,924	46.92%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01B	481	309	64.24%	Inbound 5:52 am Service from Mariposa to YV
01C	577	412	71.40%	Inbound 5:25 am from Catheys Valley to YV
02B	481	234	48.65%	Inbound 6:24 am Service from Mariposa to YV
02C	576	386	67.01%	Inbound 5:58 am from Catheys Valley to YV
03B	572	557	97.38%	Inbound 7:00am Service to YV from Merced
04B	572	311	54.37%	Inbound 8:45am Service to YV from Merced
5B2	1,037	244	23.53%	Inbound Service 10:45am to YV from Merced
06B	1,058	380	35.92%	Inbound 5:00pm Service YV from Merced
07	572	152	26.57%	Outbound 6:30am Service from Hostel to Merced
08B	1,058	370	34.97%	Outbound 10:00am Service from YV to Merced
9B2	1,058	735	69.47%	Outbound 4:15 pm Service from YV to Merced
10B	572	376	65.73%	Outbound 4:35 pm Service from YV to Mariposa
11B1	572	576	100.70%	Outbound 5:20 pm Service from YV to Merced
12.2B	1,037	350	33.75%	Outbound 5:45 pm Service from YV to Merced
14.2B	1,058	191	18.05%	Outbound 8:35 pm from YV to Merced
Total	11,281	5,583	49.49%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02B	192	61	31.77%	Inbound 6:24 am Service from Mariposa to YV
02C	192	98	51.04%	Inbound 5:58 am from Catheys Valley to YV
03B	208	140	67.31%	Inbound 7:00am Service to YV from Merced
04B	208	149	71.63%	Inbound 8:45am Service to YV from Merced
5B2	384	102	26.56%	Inbound Service 10:45am to YV from Merced
06B	362	115	31.77%	Inbound 5:00pm Service YV from Merced
08B	384	105	27.34%	Outbound 10:00am Service from YV to Merced
9B2	384	153	39.84%	Outbound 4:15 pm Service from YV to Merced
10B	208	72	34.62%	Outbound 4:35 pm Service from YV to Mariposa
11B1	208	140	67.31%	Outbound 5:20 pm Service from YV to Merced
12.2B	384	115	29.95%	Outbound 5:45 pm Service from YV to Merced
14.2B	362	91	25.14%	Outbound 8:35 pm from YV to Merced
Total	3,476	1,341	38.58%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for 6/1/2009 through 6/30/2009.

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01B	1	264	5	25	0	0	14	0	309
01C	13	319	5	42	0	3	30	1	413
02B	7	189	21	44	1	4	29	0	295
02C	18	282	41	107	3	9	24	0	484
03B	7	55	11	446	21	75	82	11	708
04B	10	16	8	329	28	61	8	162	622
06B	4	5	5	408	3	7	63	151	646
07	0	0	2	94	0	0	56	7	159
08B	4	5	0	409	4	27	26	113	588
10B	13	191	4	186	11	31	12	0	448
11B1	49	269	23	294	25	24	32	29	745
12.2B	25	147	7	251	3	18	14	61	526
14.2B	5	22	0	227	9	11	8	3	285
5B2	11	1	1	277	15	25	16	206	552
9B2	9	327	19	388	15	40	90	127	1015
Total	176	2,092	152	3,527	138	335	504	871	7,795
Percent	2.26%	26.84%	1.95%	45.25%	1.77%	4.30%	6.47%	11.17%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01B	1	264	5	25	0	0	14	0	309
01C	13	319	5	42	0	3	30	1	413
02B	5	162	16	20	0	2	29	0	234
02C	16	227	35	83	3	8	14	0	386
03B	7	44	9	359	15	54	69	11	568
04B	10	13	7	225	16	37	3	115	426
06B	4	5	0	302	2	5	62	130	510
07	0	0	2	94	0	0	56	7	159
08B	4	5	0	318	2	18	23	82	452
10B	12	185	4	137	9	18	11	0	376
11B1	45	242	22	209	12	21	25	8	584
12.2B	23	118	3	176	3	15	12	53	403
14.2B	3	14	0	152	6	9	7	0	191
5B2	11	1	1	192	8	16	15	137	381
9B2	7	302	18	290	10	26	82	92	827
Total	161	1,901	127	2,624	86	232	452	636	6,219
Percent	2.59%	30.57%	2.04%	42.19%	1.38%	3.73%	7.27%	10.23%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
02B	2	27	5	24	1	2	0	0	61
02C	2	55	6	24	0	1	10	0	98
03B	0	11	2	87	6	21	13	0	140
04B	0	3	1	104	12	24	5	47	196
06B	0	0	5	106	1	2	1	21	136
08B	0	0	0	91	2	9	3	31	136
10B	1	6	0	49	2	13	1	0	72
11B1	4	27	1	85	13	3	7	21	161
12.2B	2	29	4	75	0	3	2	8	123
14.2B	2	8	0	75	3	2	1	3	94
5B2	0	0	0	85	7	9	1	69	171
9B2	2	25	1	98	5	14	8	35	188
Total	15	191	25	903	52	103	52	235	1,576
Percent	0.95%	12.12%	1.59%	57.30%	3.30%	6.54%	3.30%	14.91%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01B	1	264	5	25	0	0	14	309
01C	13	319	5	42	0	3	30	412
02B	7	189	21	44	1	4	29	295
02C	18	282	41	107	3	9	24	484
03B	7	55	11	446	21	75	82	697
04B	10	16	8	329	28	61	8	460
06B	4	5	5	408	3	7	63	495
07	0	0	2	94	0	0	56	152
08B	4	5	0	409	4	27	26	475
10B	13	191	4	186	11	31	12	448
11B1	49	269	23	294	25	24	32	716
12.2B	25	147	7	251	3	18	14	465
14.2B	5	22	0	227	9	11	8	282
5B2	11	1	1	277	15	25	16	346
9B2	9	327	19	388	15	40	90	888
Total	176	2,092	152	3,527	138	335	504	6,924
Percent	2.54%	30.21%	2.20%	50.94%	1.99%	4.84%	7.28%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01B	1	264	5	25	0	0	14	309
01C	13	319	5	42	0	3	30	412
02B	5	162	16	20	0	2	29	234
02C	16	227	35	83	3	8	14	386
03B	7	44	9	359	15	54	69	557
04B	10	13	7	225	16	37	3	311
06B	4	5	0	302	2	5	62	380
07	0	0	2	94	0	0	56	152
08B	4	5	0	318	2	18	23	370
10B	12	185	4	137	9	18	11	376
11B1	45	242	22	209	12	21	25	576
12.2B	23	118	3	176	3	15	12	350
14.2B	3	14	0	152	6	9	7	191
5B2	11	1	1	192	8	16	15	244
9B2	7	302	18	290	10	26	82	735
Total	161	1,901	127	2,624	86	232	452	5,583
Percent	2.88%	34.05%	2.27%	47.00%	1.54%	4.16%	8.10%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
02B	2	27	5	24	1	2	0	61
02C	2	55	6	24	0	1	10	98
03B	0	11	2	87	6	21	13	140
04B	0	3	1	104	12	24	5	149
06B	0	0	5	106	1	2	1	115
08B	0	0	0	91	2	9	3	105
10B	1	6	0	49	2	13	1	72
11B1	4	27	1	85	13	3	7	140
12.2B	2	29	4	75	0	3	2	115
14.2B	2	8	0	75	3	2	1	91
5B2	0	0	0	85	7	9	1	102
9B2	2	25	1	98	5	14	8	153
Total	15	191	25	903	52	103	52	1,341
Percent	1.12%	14.24%	1.86%	67.34%	3.88%	7.68%	3.88%	100.00%

OPERATING STATISTICS

REVENUE MILES 06/01/09 - 06/30/09

From 06/01/09 through 06/30/09 VIA HWY 140 operated a total of 29,514 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Catheys Valley	01C	12	69	828
	Catheys Valley	02C	12	69	828
	Mariposa	01B	10	55	550
	Mariposa	02B	10	55	550
	Merced	03B	22	87	1,914
	Merced	04B	22	87	1,914
	Merced	06B	22	87	1,914
	Merced	5B2	22	87	1,914
	Midpines	07	22	51	1,122
	Yosemite	08B	22	87	1,914
	Yosemite	10B	22	55	1,210
	Yosemite	11B1	22	87	1,914
	Yosemite	12.2B	22	87	1,914
	Yosemite	14.2B	22	87	1,914
	Yosemite	9B2	22	87	1,914
Total Mileage					22,314

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Catheys Valley	02C	4	69	276
	Mariposa	02B	4	55	220
	Merced	03B	8	87	696
	Merced	04B	8	87	696
	Merced	06B	8	87	696
	Merced	5B2	8	87	696
	Yosemite	08B	8	87	696
	Yosemite	10B	8	55	440
	Yosemite	11B1	8	87	696
	Yosemite	12.2B	8	87	696
	Yosemite	14.2B	8	87	696
	Yosemite	9B2	8	87	696
Total Mileage					7,200
Grand Total					29,514
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					29,514

REVENUE HOURS

From 06/01/09 through 06/30/09 VIA HWY 140 provided a total of 985.80 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Catheys Valley	01C	12	2.00	24.00
	Catheys Valley	02C	12	1.90	22.80
	Mariposa	01B	10	1.80	18.00
	Mariposa	02B	10	1.70	17.00
	Merced	03B	22	2.90	63.80
	Merced	04B	22	3.10	68.20
	Merced	06B	22	3.30	72.60
	Merced	5B2	22	2.90	63.80
	Midpines	07	22	1.30	28.60
	Yosemite	08B	22	3.10	68.20
	Yosemite	10B	22	1.70	37.40
	Yosemite	11B1	22	2.90	63.80
	Yosemite	12.2B	22	2.90	63.80
	Yosemite	14.2B	22	3.30	72.60
	Yosemite	9B2	22	2.60	57.20
Total Hours					741.80

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Catheys Valley	02C	4	1.90	7.60
	Mariposa	02B	4	1.70	6.80
	Merced	03B	8	2.90	23.20
	Merced	04B	8	3.10	24.80
	Merced	06B	8	3.30	26.40
	Merced	5B2	8	2.90	23.20
	Yosemite	08B	8	3.10	24.80
	Yosemite	10B	8	1.70	13.60
	Yosemite	11B1	8	2.90	23.20
	Yosemite	12.2B	8	2.90	23.20
	Yosemite	14.2B	8	3.30	26.40
	Yosemite	9B2	8	2.60	20.80
Total Hours					244.00
Grand Total					985.80
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					985.80

Passengers Left / Wheelchair Usage

Bus Full / # of Passengers Left

Run Date	Route	Total Left
6/10/2009	11B1	6
6/14/2009	04B	6
6/16/2009	03B	8
6/23/2009	04B	4
6/27/2009	04B	8
	Grand Total	32

Multi-Use Passes

Run Date	Route	Total Left
6/1/2009	10B	6
6/1/2009	04B	6
6/2/2009	04B	16
6/2/2009	10B	2
6/2/2009	14.2B	3
6/2/2009	9B2	9
6/3/2009	9B2	11
6/3/2009	03B	2
6/4/2009	9B2	3
6/4/2009	14.2B	1
6/4/2009	11B1	3
6/4/2009	01B	2
6/4/2009	04B	3
6/5/2009	02B	1
6/5/2009	9B2	2
6/5/2009	14.2B	1

6/5/2009	5B2	3
6/6/2009	03B	1
6/6/2009	11B1	1
6/6/2009	12.2B	2
6/6/2009	5B2	5
6/8/2009	08B	2
6/8/2009	5B2	2
6/9/2009	03B	6
6/9/2009	14.2B	2
6/9/2009	9B2	5
6/10/2009	04B	2
6/10/2009	01B	2
6/12/2009	5B2	3
6/13/2009	10B	1
6/14/2009	04B	2
6/14/2009	10B	2
6/14/2009	14.2B	1
6/15/2009	12.2B	3
6/16/2009	03B	2
6/16/2009	12.2B	2
6/17/2009	10B	2
6/17/2009	14.2B	1
6/20/2009	12.2B	1
6/20/2009	02C	1
6/20/2009	11B1	4
6/21/2009	14.2B	1
6/21/2009	03B	1
6/21/2009	04B	2

6/22/2009	14.2B	4
6/23/2009	14.2B	2
6/24/2009	02C	1
6/24/2009	14.2B	1
6/25/2009	12.2B	1
6/26/2009	10B	2
6/27/2009	5B2	5
6/27/2009	03B	1
6/27/2009	14.2B	6
Grand Total		156

Wheel Chair

Run Date	Route	Total Left
6/24/2009	08B	1
6/27/2009	03B	0
Grand Total		1

ACCIDENTS/INCIDENTS

There were zero (0) accidents/incidents on VIA YARTS vehicle during the month of June 1 - 30, 2009.

ROAD CALLS

There were zero (0) road calls during the month of June 1 - 30, 2009.

SERVICE DELAYS

There were five (5) service delays during the month of June 1 - 30, 2009.

6/11/09	Run 4	Service delayed 30 minutes due to driver error. See "Missed Runs."
6/16/09	Run 8	Service delayed 30 minutes due to Foresta road closure for PG&E construction
6/18/09	Run 10	Service delayed 8 minutes due to mechanical problem.
6/21/09	Run 4	Service delayed 13 minutes due to heavy passenger counts & baggage.
6/21/09	Run 6	Service delayed 30 minutes due to mechanical problem. Bus switched. See "Missed Runs."

MISSED RUNS

There were two (2) missed VIA YARTS trips during the period of June 1 - 30, 2009.

6/11/09	Run 4	Service delayed 30 minutes due to driver error.
6/21/09	Run 6	Service delayed 30 minutes due to mechanical problem.

EXTRA TRIPS

There were zero (0) extra Highway 140 VIA YARTS trips chargeable to YARTS operating during the period of June 1 - 30, 2009.

MAINTENANCE

VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. Regular buses are assigned to each route

CUSTOMER SERVICE

A total of **521** YARTS customer inquiry calls were received in the VIA YARTS offices during the period from June 1 - 30, 2009. A comprehensive log of incoming calls by type, including calls regarding customer complaints, commendations, and recommendations is maintained and monitored continually.

Count on All Calls

- 262 Calls received on schedule issues and questions for Hwy 140 Corridor.
- 182 Calls received on Mammoth Lake schedule information.
- 0 Calls received on Coulterville schedule information.
- 17 Calls received on park information (lodging, tours, camping, etc.)
- 56 Miscellaneous calls (lost & found, hang up calls, etc.)
- 4 Calls received as customer complaints.

- 521** Total

CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There were five (5) customer complaints received by phone and correspondence during the month of June 1 - 30, 2009.

- | | | |
|----------------|---------------|---|
| 6/11/09 | Run 4 | Two customers called from Mariposa and asked where the bus was for Run 4.

Follow up showed the bus was running 30 minutes behind schedule due to driver error. See missed runs. |
| 6/12/09 | Run 11 | Received complaint that Run #11 was over capacity on several days. Rider requested a full size bus be put on this run.

Follow up showed information relayed to Dick Whittington who asked VIA to continue tracking ridership so a decision can be made as to whether to increase to a full size bus on Run 11. |

- 6/24/09** **Run 8** Customer called from Mariposa and asked where the bus was for Run 8.
- Follow up showed driver was running 15 minutes behind schedule due to traffic in the park.
- 6/25/09** **Run 11** Caller said driver did not use pullouts between El Portal and Mariposa (canyon area). Caller did not leave a contact number.
- Follow up showed operations manager was informed. Drivers are instructed to pull over when safe to allow even one car to pass. There are a very limited number of pullouts between El Portal and Mariposa, however, cars should have been able to pass when drivers made scheduled stops in Midpines.

OTHER

Wheel Chair Request

There was one (1) wheelchair request for the month of June 1 - 30, 2009. Seven (7) wheelchair buses are available to accommodate YARTS passengers who request transportation 48 hours in advance and in accordance with ADA and transit requirements.

Traffic Delays

There were 8 - to 31- minute delays on several runs due to traffic during the month of June 1 – 30, 2009.

CHP Bus Inspections

Run 5 delayed 45 minutes due to CHP inspection – no write ups occurred.

Schedule Changes

Starting Monday June 15, 2009 there were two (2) YARTS schedule stop changes on Runs 1 and 2. Both runs will start at Catheys Valley rather than Mariposa. Run 1 picks up at 5:28 am, and Run 2 picks up at 5:58 am.

Mammoth – Hwy 120/395 Route

The highway 120/395 Mammoth schedule was expected to begin on Saturday June 6th. However, due to inclement weather and temporary closure of Tioga Pass, the run began on Sunday June 7th instead. This route runs weekends only in June and is scheduled to run daily in July and August, then weekends only in September.

RIDERSHIP

A total of 226 passengers were carried on the HWY 120E/395 system by VIA. Of these, 4 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	YCS	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
6/7/2009	0	0	0	0	8	0	0	0	0	8	8
6/13/2009	0	0	0	0	13	0	0	0	1	14	14
6/14/2009	0	0	0	0	9	6	0	0	1	16	16
6/20/2009	0	0	0	0	59	0	0	1	0	59	60
6/21/2009	0	0	0	0	28	1	0	0	1	30	30
6/27/2009	0	1	0	1	57	5	0	3	0	62	66
6/28/2009	0	0	0	0	27	3	0	1	1	31	32
6/29/2009	0	0	0	0	0	0	0	0	0	0	0
Total	0	1	0	1	201	15	0	5	4	220	226
Percent	0.00%	0.44%	0.00%	0.44%	88.94%	6.64%	0.00%	2.21%	1.77%	97.35%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Mammoth Mountain Inn	12	5.31%
Juniper Springs Summit	2	0.88%
Mammoth Lakes Park & Ride	4	1.77%
HWY 203, Shilo Inn	20	8.85%
Rush Creek Trailhead	2	0.88%
Forest Service Center	4	1.77%
Tioga Mobil Gas Mart	1	0.44%
Tuolumne Meadows Store	23	10.18%
White Wolf Lodge	7	3.10%
Yosemite Visitor Center	151	66.81%
Totals	226	100.00%

LOAD FACTOR ANALYSIS : June 01 - June 30, 2009

Below please find the load factor calculations for the HWY 120 E / 395 runs operated by VIA for June 01 through June 30, 2009. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
01	387	61	15.76%	Mammoth Mountain Inn - Inbound
02	365	165	45.21%	Yosemite Visitor Center - Outbound
Total	752	226	30.05%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor
01	22	0	0.00%
Total	22	0	0.00%

Mammoth Mountain Inn - Inbound

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor
01	365	61	16.71%
02	365	165	45.21%
Total	730	226	30.96%

Mammoth Mountain Inn - Inbound

Yosemite Visitor Center - Outbound

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 120E/395 runs for June 01 through June 30, 2009.

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	0	1	0	49	0	11	0	0	61
02	0	0	0	152	5	4	0	4	165
Total	0	1	0	201	5	15	0	4	226
Percent	0.00%	0.44%	0.00%	88.94%	2.21%	6.64%	0.00%	1.77%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	0	1	0	49	0	11	0	0	61
02	0	0	0	152	5	4	0	4	165
Total	0	1	0	201	5	15	0	4	226
Percent	0.00%	0.44%	0.00%	88.94%	2.21%	6.64%	0.00%	1.77%	100.00%

OPERATING STATISTICS

REVENUE MILES June 01 - June 30 2009

From June 01 through June 30, 2009 VIA HWY 120 E / 395 operated a total of 1,750 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
		01	7	125	875
		02	7	125	875
Total Mileage					1,750
Grand Total					1,750

REVENUE HOURS

From June 01 through June 30, 2009 VIA HWY 120 E / 395 provided a total of 53.9 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
		01	7	3.90	27.30
		02	7	3.80	26.60
Total Hours					53.90
Grand Total					53.90

Passengers Left / Wheelchair Usage

Bus Full / # of Passengers Left

Run Date	Route	Total Left
6/21/2009	02	0
6/29/2009	01	0
	Grand Total	0

Multi-Use Passes

Run Date	Route	Total Left
6/21/2009	02	0
6/29/2009	01	0
	Grand Total	0

Wheel Chair

Run Date	Route	Total Left
6/21/2009	02	0
6/29/2009	01	0
	Grand Total	0