



October 10, 2008

Mr. Whittington
Merced County Association of Governments
369 W. 18th Street
Merced, CA 95340

RE: YARTS Monthly Report: September 1 - 30, 2008

Dear Mr. Whittington,

In accordance with the summer contract agreement between the Yosemite Area Transportation System Joint Powers Authority (YARTS JPA) and VIA Adventures, Inc. attached please find the monthly summary of operating statistics for September 1 - 30, 2008.

Please feel free to contact me directly at 384-1315 should you have questions or need additional information.

Sincerely,

Denise Demery
YARTS Program Manager

RIDERSHIP

A total of 7,664 passengers were carried on the HWY 140 system by VIA. Of these, 1,059 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	YCS	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
9/1/2008	10	26	10	46	132	3	16	1	43	194	241
9/2/2008	7	68	9	84	88	6	38	0	33	165	249
9/3/2008	20	84	4	108	131	8	40	1	40	219	328
9/4/2008	5	83	4	92	160	5	39	1	33	237	330
9/5/2008	5	34	4	43	142	4	26	3	29	201	247
9/6/2008	2	9	5	16	112	5	3	2	26	146	164
9/7/2008	3	16	1	20	103	5	7	3	43	158	181
9/8/2008	4	96	9	109	108	1	33	2	49	191	302
9/9/2008	7	85	8	100	102	5	42	4	32	181	285
9/10/2008	23	75	9	107	139	14	31	6	38	222	335
9/11/2008	3	88	12	103	105	3	33	6	35	176	285
9/12/2008	9	47	4	60	135	1	29	6	25	190	256
9/13/2008	8	8	1	17	130	2	5	1	23	160	178
9/14/2008	2	12	0	14	112	11	8	2	47	178	194
9/15/2008	22	82	11	115	105	9	41	0	24	179	294
9/16/2008	10	93	14	117	112	6	45	0	36	199	316
9/17/2008	12	88	7	107	112	7	36	0	33	188	295
9/18/2008	9	78	9	96	117	59	45	4	31	252	352
9/19/2008	5	48	7	60	101	7	24	0	44	176	236
9/20/2008	0	11	1	12	121	1	7	10	26	155	177
9/21/2008	3	18	3	24	142	4	4	0	39	189	213
9/22/2008	4	87	6	97	95	7	27	2	40	169	268
9/23/2008	22	95	12	129	75	2	40	0	38	155	284
9/24/2008	26	73	2	101	81	9	36	0	42	168	269
9/25/2008	22	72	10	104	96	1	31	3	32	160	267
9/26/2008	18	64	5	87	95	10	24	1	34	163	251
9/27/2008	2	8	1	11	82	3	11	7	32	128	146
9/28/2008	7	6	2	15	75	4	8	6	37	124	145
9/29/2008	5	88	8	101	86	10	39	0	43	178	279
9/30/2008	14	88	0	102	119	5	39	0	32	195	297
Total	289	1,730	178	2,197	3,313	217	807	71	1,059	5,396	7,664
Percent	3.77%	22.57%	2.32%	28.67%	43.23%	2.83%	10.53%	0.93%	13.82%	70.41%	100.00%

Ridership Excluding Amtrak

Date	YCS	NPS	Other	Total Employees	Adult Paid	Commuter Paid	Child Free	Sr/Child Paid	Total Paid	Total
9/1/2008	10	26	10	46	132	16	1	3	151	198
9/2/2008	7	68	9	84	88	38	0	6	132	216
9/3/2008	20	84	4	108	131	40	1	8	179	288
9/4/2008	5	83	4	92	160	39	1	5	204	297
9/5/2008	5	34	4	43	142	26	3	4	172	218
9/6/2008	2	9	5	16	112	3	2	5	120	138
9/7/2008	3	16	1	20	103	7	3	5	115	138
9/8/2008	4	96	9	109	108	33	2	1	142	253
9/9/2008	7	85	8	100	102	42	4	5	149	253
9/10/2008	23	75	9	107	139	31	6	14	184	297
9/11/2008	3	88	12	103	105	33	6	3	141	250
9/12/2008	9	47	4	60	135	29	6	1	165	231
9/13/2008	8	8	1	17	130	5	1	2	137	155
9/14/2008	2	12	0	14	112	8	2	11	131	147
9/15/2008	22	82	11	115	105	41	0	9	155	270
9/16/2008	10	93	14	117	112	45	0	6	163	280
9/17/2008	12	88	7	107	112	36	0	7	155	262
9/18/2008	9	78	9	96	117	45	4	59	221	321
9/19/2008	5	48	7	60	101	24	0	7	132	192
9/20/2008	0	11	1	12	121	7	10	1	129	151
9/21/2008	3	18	3	24	142	4	0	4	150	174
9/22/2008	4	87	6	97	95	27	2	7	129	228
9/23/2008	22	95	12	129	75	40	0	2	117	246
9/24/2008	26	73	2	101	81	36	0	9	126	227
9/25/2008	22	72	10	104	96	31	3	1	128	235
9/26/2008	18	64	5	87	95	24	1	10	129	217
9/27/2008	2	8	1	11	82	11	7	3	96	114
9/28/2008	7	6	2	15	75	8	6	4	87	108
9/29/2008	5	88	8	101	86	39	0	10	135	236
9/30/2008	14	88	0	102	119	39	0	5	163	265
Total	289	1,730	178	2,197	3,313	807	71	217	4,337	6,605
Percent	4.38%	26.19%	2.69%	33.26%	50.16%	12.22%	1.07%	3.29%	65.66%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Merced Mall/Targ	190	2.48%
Airport	4	0.05%
Merced College	37	0.48%
Mall (PG&E)	9	0.12%
Downtown (Court	28	0.37%
Amtrak	946	12.34%
Transpo	284	3.71%
Catheys Valley	104	1.36%
MPMidtown	163	2.13%
Roadside Rest	762	9.94%
MPVstrCenter	182	2.37%
KOA	211	2.75%
MidPines	222	2.90%
MPPO	188	2.45%
Bug Hostel	202	2.64%
Cedar Lodge	185	2.41%
NPS Maintenance	277	3.61%
Barium Mine Rd	169	2.21%
El Portal PO	262	3.42%
YV Lodge	448	5.85%
YosVCenter	906	11.82%
Curry Village	680	8.87%
Ahwahnee	129	1.68%
YosLodge	1020	13.31%
UC Merced	56	0.73%
Totals	7664	100.00%

LOAD FACTOR ANALYSIS : September 01 - September 30, 2008

Below please find the load factor calculations for the HWY 140 runs operated by VIA for September 01 through September 30, 2008. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

WITH AMTRAK

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
01B	1,018	691	67.88%	Inbound 5:52 am Service from Mariposa to YV
02B	1,377	557	40.45%	Inbound 6:24 am Service from Mariposa to YV
2.2A	773	309	39.97%	Inbound Service 6:am to YV from Merced
03B	780	479	61.41%	Inbound 7:00am Service to YV from Merced
4.2B	780	516	66.15%	Inbound 9:00 am Service from Merced to YV
5B2	1,470	535	36.39%	Inbound Service 10:45am to YV from Merced
06B	1,454	776	53.37%	Inbound 5:00pm Service YV from Merced
07	546	224	41.03%	Outbound 6:30am Service from Hostel to Merced
08B	1,455	809	55.60%	Outbound 10:00am Service from YV to Merced
9B1	799	705	88.24%	Outbound Service 3:45pm from YV to Merced
9A	1,377	559	40.60%	Outbound Service 4:15pm from YV to Merced
10B	780	297	38.08%	Outbound 4:35 pm Service from YV to Mariposa
11B1	1,470	604	41.09%	Outbound 5:20 pm Service from YV to Merced
12.2B	780	378	48.46%	Outbound 5:45 pm Service from YV to Merced
14.1B	1,454	225	15.47%	Outbound 8:20 pm Service from YV to Merced
Total	16,313	7,664	46.98%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01B	1,018	691	67.88%	Inbound 5:52 am Service from Mariposa to YV
02B	987	447	45.29%	Inbound 6:24 am Service from Mariposa to YV
2.2A	546	250	45.79%	Inbound Service 6:am to YV from Merced
03B	546	342	62.64%	Inbound 7:00am Service to YV from Merced
4.2B	546	356	65.20%	Inbound 9:00 am Service from Merced to YV
5B2	1,035	346	33.43%	Inbound Service 10:45am to YV from Merced
06B	1,016	570	56.10%	Inbound 5:00pm Service YV from Merced
07	546	224	41.03%	Outbound 6:30am Service from Hostel to Merced
08B	1,018	605	59.43%	Outbound 10:00am Service from YV to Merced
9B1	546	547	100.18%	Outbound Service 3:45pm from YV to Merced
9A	987	446	45.19%	Outbound Service 4:15pm from YV to Merced
10B	546	262	47.99%	Outbound 4:35 pm Service from YV to Mariposa
11B1	1,035	481	46.47%	Outbound 5:20 pm Service from YV to Merced
12.2B	546	281	51.47%	Outbound 5:45 pm Service from YV to Merced
14.1B	1,016	177	17.42%	Outbound 8:20 pm Service from YV to Merced
Total	11,934	6,025	50.49%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02B	390	110	28.21%	Inbound 6:24 am Service from Mariposa to YV
2.2A	227	59	25.99%	Inbound Service 6:am to YV from Merced
03B	234	137	58.55%	Inbound 7:00am Service to YV from Merced
4.2B	234	160	68.38%	Inbound 9:00 am Service from Merced to YV
5B2	435	189	43.45%	Inbound Service 10:45am to YV from Merced
06B	438	206	47.03%	Inbound 5:00pm Service YV from Merced
08B	437	204	46.68%	Outbound 10:00am Service from YV to Merced
9B1	253	158	62.45%	Outbound Service 3:45pm from YV to Merced
9A	390	113	28.97%	Outbound Service 4:15pm from YV to Merced
10B	234	35	14.96%	Outbound 4:35 pm Service from YV to Mariposa
11B1	435	123	28.28%	Outbound 5:20 pm Service from YV to Merced
12.2B	234	97	41.45%	Outbound 5:45 pm Service from YV to Merced
14.1B	438	48	10.96%	Outbound 8:20 pm Service from YV to Merced
Total	4,379	1,639	37.43%	

WITHOUT AMTRAK

Daily - All Routes

Runs	Max Load Capacity	Ridership	Load Factor	
01B	1,018	691	67.88%	Inbound 5:52 am Service from Mariposa to YV
02B	1,377	557	40.45%	Inbound 6:24 am Service from Mariposa to YV
2.2A	773	309	39.97%	Inbound Service 6:am to YV from Merced
03B	780	467	59.87%	Inbound 7:00am Service to YV from Merced
4.2B	780	417	53.46%	Inbound 9:00 am Service from Merced to YV
5B2	1,470	233	15.85%	Inbound Service 10:45am to YV from Merced
06B	1,454	607	41.75%	Inbound 5:00pm Service YV from Merced
07	546	215	39.38%	Outbound 6:30am Service from Hostel to Merced
08B	1,455	583	40.07%	Outbound 10:00am Service from YV to Merced
9B1	799	637	79.72%	Outbound Service 3:45pm from YV to Merced
9A	1,377	459	33.33%	Outbound Service 4:15pm from YV to Merced
10B	780	295	37.82%	Outbound 4:35 pm Service from YV to Mariposa
11B1	1,470	577	39.25%	Outbound 5:20 pm Service from YV to Merced
12.2B	780	338	43.33%	Outbound 5:45 pm Service from YV to Merced
14.1B	1,454	220	15.13%	Outbound 8:20 pm Service from YV to Merced
Total	16,313	6,605	40.49%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor	
01B	1,018	691	67.88%	Inbound 5:52 am Service from Mariposa to YV
02B	987	447	45.29%	Inbound 6:24 am Service from Mariposa to YV
2.2A	546	250	45.79%	Inbound Service 6:am to YV from Merced
03B	546	336	61.54%	Inbound 7:00am Service to YV from Merced
4.2B	546	288	52.75%	Inbound 9:00 am Service from Merced to YV
5B2	1,035	152	14.69%	Inbound Service 10:45am to YV from Merced
06B	1,016	455	44.78%	Inbound 5:00pm Service YV from Merced
07	546	215	39.38%	Outbound 6:30am Service from Hostel to Merced
08B	1,018	430	42.24%	Outbound 10:00am Service from YV to Merced
9B1	546	495	90.66%	Outbound Service 3:45pm from YV to Merced
9A	987	369	37.39%	Outbound Service 4:15pm from YV to Merced
10B	546	260	47.62%	Outbound 4:35 pm Service from YV to Mariposa
11B1	1,035	467	45.12%	Outbound 5:20 pm Service from YV to Merced
12.2B	546	255	46.70%	Outbound 5:45 pm Service from YV to Merced
14.1B	1,016	172	16.93%	Outbound 8:20 pm Service from YV to Merced
Total	11,934	5,282	44.26%	

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor	
02B	390	110	28.21%	Inbound 6:24 am Service from Mariposa to YV
2.2A	227	59	25.99%	Inbound Service 6:am to YV from Merced
03B	234	131	55.98%	Inbound 7:00am Service to YV from Merced
4.2B	234	129	55.13%	Inbound 9:00 am Service from Merced to YV
5B2	435	81	18.62%	Inbound Service 10:45am to YV from Merced
06B	438	152	34.70%	Inbound 5:00pm Service YV from Merced
08B	437	153	35.01%	Outbound 10:00am Service from YV to Merced
9B1	253	142	56.13%	Outbound Service 3:45pm from YV to Merced
9A	390	90	23.08%	Outbound Service 4:15pm from YV to Merced
10B	234	35	14.96%	Outbound 4:35 pm Service from YV to Mariposa
11B1	435	110	25.29%	Outbound 5:20 pm Service from YV to Merced
12.2B	234	83	35.47%	Outbound 5:45 pm Service from YV to Merced
14.1B	438	48	10.96%	Outbound 8:20 pm Service from YV to Merced
Total	4,379	1,323	30.21%	

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 140 runs for September 01 through September 30, 2008.

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01B	47	488	12	110	3	1	30	0	691
02B	10	301	49	110	1	3	83	0	557
03B	12	28	12	297	10	35	73	12	479
06B	15	1	0	449	4	4	134	169	776
07	0	0	0	60	0	3	152	9	224
08B	68	8	7	472	2	9	17	226	809
10B	29	170	16	68	1	2	9	2	297
11B1	26	257	14	221	11	11	37	27	604
12.2B	21	111	20	164	4	1	17	40	378
14.1B	3	22	3	126	0	51	15	5	225
2.2A	0	91	10	151	0	8	49	0	309
4.2B	14	9	7	319	13	27	28	99	516
5B2	12	10	0	183	7	9	12	302	535
9A	16	170	16	197	6	13	41	100	559
9B1	16	64	12	386	9	40	110	68	705
Total	289	1,730	178	3,313	71	217	807	1,059	7,664
Percent	3.77%	22.57%	2.32%	43.23%	0.93%	2.83%	10.53%	13.82%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01B	47	488	12	110	3	1	30	0	691
02B	7	258	41	66	1	0	74	0	447
03B	9	24	10	203	4	22	64	6	342
06B	14	1	0	309	1	4	126	115	570
07	0	0	0	60	0	3	152	9	224
08B	61	6	4	335	0	9	15	175	605
10B	27	166	16	41	0	2	8	2	262
11B1	22	238	11	144	11	9	32	14	481
12.2B	12	98	16	110	4	1	14	26	281
14.1B	1	9	2	102	0	44	14	5	177
2.2A	0	87	10	102	0	6	45	0	250
4.2B	12	9	6	218	4	23	16	68	356
5B2	9	7	0	120	3	4	9	194	346
9A	15	168	14	124	2	12	34	77	446
9B1	16	57	12	260	6	39	105	52	547
Total	252	1,616	154	2,304	39	179	738	743	6,025
Percent	4.18%	26.82%	2.56%	38.24%	0.65%	2.97%	12.25%	12.33%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
02B	3	43	8	44	0	3	9	0	110
03B	3	4	2	94	6	13	9	6	137
06B	1	0	0	140	3	0	8	54	206
08B	7	2	3	137	2	0	2	51	204
10B	2	4	0	27	1	0	1	0	35
11B1	4	19	3	77	0	2	5	13	123
12.2B	9	13	4	54	0	0	3	14	97
14.1B	2	13	1	24	0	7	1	0	48
2.2A	0	4	0	49	0	2	4	0	59
4.2B	2	0	1	101	9	4	12	31	160
5B2	3	3	0	63	4	5	3	108	189
9A	1	2	2	73	4	1	7	23	113
9B1	0	7	0	126	3	1	5	16	158
Total	37	114	24	1,009	32	38	69	316	1,639
Percent	2.26%	6.96%	1.46%	61.56%	1.95%	2.32%	4.21%	19.28%	100.00%

PASSENGER FARES BY TYPE EXCLUDING AMTRAK

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01B	47	488	12	110	3	1	30	691
02B	10	301	49	110	1	3	83	557
03B	12	28	12	297	10	35	73	467
06B	15	1	0	449	4	4	134	607
07	0	0	0	60	0	3	152	215
08B	68	8	7	472	2	9	17	583
10B	29	170	16	68	1	2	9	295
11B1	26	257	14	221	11	11	37	577
12.2B	21	111	20	164	4	1	17	338
14.1B	3	22	3	126	0	51	15	220
2.2A	0	91	10	151	0	8	49	309
4.2B	14	9	7	319	13	27	28	417
5B2	12	10	0	183	7	9	12	233
9A	16	170	16	197	6	13	41	459
9B1	16	64	12	386	9	40	110	637
Total	289	1,730	178	3,313	71	217	807	6,605
Percent	4.38%	26.19%	2.69%	50.16%	1.07%	3.29%	12.22%	100.00%

Weekdays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
01B	47	488	12	110	3	1	30	691
02B	7	258	41	66	1	0	74	447
03B	9	24	10	203	4	22	64	336
06B	14	1	0	309	1	4	126	455
07	0	0	0	60	0	3	152	215
08B	61	6	4	335	0	9	15	430
10B	27	166	16	41	0	2	8	260
11B1	22	238	11	144	11	9	32	467
12.2B	12	98	16	110	4	1	14	255
14.1B	1	9	2	102	0	44	14	172
2.2A	0	87	10	102	0	6	45	250
4.2B	12	9	6	218	4	23	16	288
5B2	9	7	0	120	3	4	9	152
9A	15	168	14	124	2	12	34	369
9B1	16	57	12	260	6	39	105	495
Total	252	1,616	154	2,304	39	179	738	5,282
Percent	4.77%	30.59%	2.92%	43.62%	0.74%	3.39%	13.97%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Total
02B	3	43	8	44	0	3	9	110
03B	3	4	2	94	6	13	9	131
06B	1	0	0	140	3	0	8	152
08B	7	2	3	137	2	0	2	153
10B	2	4	0	27	1	0	1	35
11B1	4	19	3	77	0	2	5	110
12.2B	9	13	4	54	0	0	3	83
14.1B	2	13	1	24	0	7	1	48
2.2A	0	4	0	49	0	2	4	59
4.2B	2	0	1	101	9	4	12	129
5B2	3	3	0	63	4	5	3	81
9A	1	2	2	73	4	1	7	90
9B1	0	7	0	126	3	1	5	142
Total	37	114	24	1,009	32	38	69	1,323
Percent	2.80%	8.62%	1.81%	76.27%	2.42%	2.87%	5.22%	100.00%

OPERATING STATISTICS

REVENUE MILES September 01 - September 30 2008

From September 01 through September 30, 2008 VIA HWY 140 operated a total of 34,149 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekdays					
	Mariposa	01B	21	55	1,155
	Mariposa	02B	21	55	1,155
	Merced	03B	21	87	1,827
	Merced	06B	21	87	1,827
	Merced	2.2A	21	87	1,827
	Merced	5B2	21	87	1,827
	Midpines	07	21	51	1,071
	Yosemite	08B	21	87	1,827
	Yosemite	10B	21	55	1,155
	Yosemite	11B1	21	87	1,827
	Yosemite	12.2B	21	87	1,827
	Yosemite	14.1B	21	87	1,827
	Yosemite	4.2B	21	87	1,827
	Yosemite	9A	21	87	1,827
	Yosemite	9B1	21	87	1,827
Total Mileage					24,633

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
	Mariposa	02B	8	55	440
	Merced	03B	8	87	696
	Merced	06B	8	87	696
	Merced	2.2A	7	87	609
	Merced	5B2	8	87	696
	Yosemite	08B	8	87	696
	Yosemite	10B	8	55	440
	Yosemite	11B1	8	87	696
	Yosemite	12.2B	8	87	696
	Yosemite	14.1B	8	87	696
	Yosemite	4.2B	8	87	696
	Yosemite	9A	8	87	696
	Yosemite	9B1	8	87	696
Total Mileage					8,449

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Holidays					
	Mariposa	02B	1	55	55
	Merced	03B	1	87	87
	Merced	06B	1	87	87
	Merced	2.2A	1	87	87
	Merced	5B2	1	87	87
	Yosemite	08B	1	87	87
	Yosemite	10B	1	55	55
	Yosemite	11B1	1	87	87
	Yosemite	12.2B	1	87	87
	Yosemite	14.1B	1	87	87
	Yosemite	4.2B	1	87	87
	Yosemite	9A	1	87	87
	Yosemite	9B1	1	87	87
Total Mileage					1,067
Grand Total					34,149
Nonchargeable YARTS runs 5 and 9					0
Nonchargeable YARTS extras					0
YARTS Total					34,149

REVENUE HOURS

From September 01 through September 30, 2008 VIA HWY 140 provided a total of 1,139.2 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekdays					
	Mariposa	01B	21	1.80	37.80
	Mariposa	02B	21	1.70	35.70
	Merced	03B	21	2.90	60.90
	Merced	06B	21	3.30	69.30
	Merced	2.2A	21	2.90	60.90
	Merced	5B2	21	2.90	60.90
	Midpines	07	21	1.30	27.30
	Yosemite	08B	21	3.10	65.10
	Yosemite	10B	21	1.70	35.70
	Yosemite	11B1	21	2.90	60.90
	Yosemite	12.2B	21	2.90	60.90
	Yosemite	14.1B	21	3.30	69.30
	Yosemite	4.2B	21	3.10	65.10
	Yosemite	9A	21	2.60	54.60
	Yosemite	9B1	21	2.60	54.60
Total Hours					819.00

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
	Mariposa	02B	8	1.70	13.60
	Merced	03B	8	2.90	23.20
	Merced	06B	8	3.30	26.40
	Merced	2.2A	7	2.90	20.30
	Merced	5B2	8	2.90	23.20
	Yosemite	08B	8	3.10	24.80
	Yosemite	10B	8	1.70	13.60
	Yosemite	11B1	8	2.90	23.20
	Yosemite	12.2B	8	2.90	23.20
	Yosemite	14.1B	8	3.30	26.40
	Yosemite	4.2B	8	3.10	24.80
	Yosemite	9A	8	2.60	20.80
	Yosemite	9B1	8	2.60	20.80
Total Hours					284.30

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Holidays					
	Mariposa	02B	1	1.70	1.70
	Merced	03B	1	2.90	2.90
	Merced	06B	1	3.30	3.30
	Merced	2.2A	1	2.90	2.90
	Merced	5B2	1	2.90	2.90
	Yosemite	08B	1	3.10	3.10
	Yosemite	10B	1	1.70	1.70
	Yosemite	11B1	1	2.90	2.90
	Yosemite	12.2B	1	2.90	2.90
	Yosemite	14.1B	1	3.30	3.30
	Yosemite	4.2B	1	3.10	3.10
	Yosemite	9A	1	2.60	2.60
	Yosemite	9B1	1	2.60	2.60
Total Hours					35.90
Grand Total					1,139.20
Nonchargeable YARTS runs 5 and 9					0.00
Nonchargeable YARTS extras					0.00
YARTS Total					1,139.20

Passengers Left / Wheelchair Usage

Bus Full / # of Passengers Left

Run Date	Route	Total Left
9/4/2008	9B1	2
	Grand Total	2

Multi-Use Passes

Run Date	Route	Total Left
9/5/2008	4.2B	3
9/10/2008	11B1	3
9/10/2008	4.2B	3
9/11/2008	12.2B	1
9/16/2008	03B	1
9/17/2008	11B1	1
9/17/2008	5B2	1
9/18/2008	02B	1
9/19/2008	14.1B	1
9/23/2008	03B	1
9/24/2008	14.1B	1
9/25/2008	12.2B	1
9/25/2008	03B	1
9/27/2008	03B	2
9/27/2008	9A	2
9/30/2008	4.2B	2
9/30/2008	12.2B	2
	Grand Total	27

Wheel Chair

Run Date	Route	Total Left
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9/2/2008	02B	1
9/3/2008	12.2B	1
9/3/2008	02B	1
9/4/2008	02B	1
9/5/2008	02B	1
9/8/2008	10B	1
9/8/2008	02B	1
9/9/2008	02B	1
9/9/2008	9A	1
9/19/2008	03B	1
9/27/2008	4.2B	1
	Grand Total	11

ACCIDENTS/INCIDENTS

There were zero (0) accidents/incidents on VIA YARTS vehicle during the month of September 1 - 30, 2008.

ROAD CALLS

There were (0) road calls during the month of September 1 – 30, 2008.

SERVICE DELAYS

There were nine (9) service delays during the month of September 1 - 30, 2008.

9/05/08	Run 6	Service delayed 15 minutes due to mechanical problem. Bus switched in yard. See “Missed Runs.”
9/06/08	Run 6 & 14	Service delayed 20 minutes due to mechanical problem. See “Missed Runs.”
9/16/08	Run 11	Service delayed 14 minutes due to mechanical problem.
9/20/08	Run 2A	Service delayed 15 minutes due to Mechanical problem. See “Missed Runs.”
9/21/08	Run 3	Service delayed 30 minutes due to driver error. See “Missed Runs.”
9/26/08	Run 2	Service delayed 30 minutes due to mechanical problem. Bus switched. See “Missed Runs.”
9/27/08	Run 2A	Service delayed due to driver error. See “Missed Runs.”
9/28/08	Run 2	Service delayed 20 minutes due to mechanical problem. See “Missed Runs.”

MISSED RUNS

There were eight (8) missed VIA YARTS trips during the period of September 1 - 30, 2008.

9/05/08	Run 6	Service delayed 15 minutes due to mechanical problem.
9/06/08	Run 6 & 14	Service delayed 20 minutes due to mechanical problem.
9/20/08	Run 2A	Service delayed 15 minutes due to mechanical problem.
9/21/08	Run 3	Service delayed 30 minutes due to driver error.

9/26/08	Run 2	Service delayed 30 minutes due to mechanical problem.
9/27/08	Run 2A	Service missed due to driver error. Run incomplete.
9/28/08	Run 2	Service delayed 20 minutes due to mechanical problem.

EXTRA TRIPS

There were zero (0) extra Highway 140 VIA YARTS trips chargeable to YARTS operating during the period of September 1 - 30, 2008.

MAINTENANCE

VIA YARTS Buses are kept maintained regularly. Currently buses are rotated among runs to evenly distribute miles across the fleet. Regular buses are assigned to each route.

CUSTOMER SERVICE

A total of **379** YARTS customer inquiry calls were received in the VIA YARTS offices during the period from September 1 - 30, 2008. A comprehensive log of incoming calls by type, including calls regarding customer complaints, commendations, and recommendations is maintained and monitored continually.

Count on All Calls

188	Calls received on schedule issues and questions for Hwy 140 Corridor.
96	Calls received on Mammoth Lake schedule information.
0	Calls received on Coulterville schedule information.
9	Calls received on park information (lodging, tours, camping, etc.)
84	Miscellaneous calls (lost & found, hang up calls, etc.)
2	Calls received as customer complaints.
379	Total

CUSTOMER COMPLAINTS AND FOLLOW UP ACTIONS

There was two (2) customer complaint received by phone and correspondence during the month of September 1 - 30, 2008.

- 9/17/08 Run 2** Customer complained that Run 2 reaches the park consistently 10 minutes late since the switch to full size buses. Requested YARTS reevaluate the schedule time.
- Follow up shows YARTS staff and VIA have taken a look at the schedule including wait times at the bridge and restroom breaks in Mariposa and agree the schedule is off. They are currently reevaluating the schedule to be more accurate for the next revision.
- 9/18/08 Run 8** Customer called from the Visitors Center in the park and said the bus left early. Customer requested the driver wait at Yosemite Lodge.
- Follow up showed the customer missed the bus because she was 5 minutes late to the stop. The driver was unable to wait since he had already left the park.

OTHER

Wheel Chair Request

There were eleven (11) wheelchair requests filled for the month of September 1 - 30, 2008. Seven (7) wheelchair buses are available to accommodate YARTS passengers who request transportation 48 hours in advance and in accordance with ADA and transit requirements.

Additional YARTS Stop Location

UC Merced stop was added to the Highway 140 Route on September 1, 2008 on Runs 6 and 7.

Demo YARTS Bus

A demonstration bus being considered for YARTS was tested for 10 days on the Highway 140 & Highway 120E/395 routes. It was driven on various routes by four drivers. Surveys were conducted to get customer feedback on their perception of the new bus. These surveys and driver feedback were given to Dick Whittington for follow up. Over all feedback was very positive.

Traffic & Construction Delays

There were 12- to 23- minute delays in the park due to traffic and construction.

Road Detours

9/03/08	Run 3	Driver had to detour from NPS Maintenance to El Portal Road due to a road closure between NPS and Barium Mine Rd. There was an 8- minute delay.
9/11/08	Run 9A	The driver had to detour from Highway 140 to Kibby Rd due to an unrelated accident en route to Merced. There were no incidents or delays as a result.

RIDERSHIP

A total of 304 passengers were carried on the HWY 120E/395 system by VIA. Of these, 2 were Amtrak passengers utilizing the YARTS service.

Ridership - All

Date	YCS	NPS	Other	Total Employees	Adult Paid	Sr/Child Paid	Commuter Paid	Child Free	Amtrak Paid	Total Paid	Total
9/1/2008	0	0	0	0	32	7	0	0	0	39	39
9/6/2008	0	0	0	0	21	0	0	1	0	21	22
9/7/2008	0	0	0	0	40	7	0	1	0	47	48
9/8/2008	0	0	0	0	0	0	0	0	0	0	0
9/13/2008	1	0	0	1	34	2	0	0	0	36	37
9/14/2008	0	0	0	0	42	4	0	0	2	48	48
9/20/2008	0	0	0	0	36	3	0	0	0	39	39
9/21/2008	0	0	0	0	23	4	0	0	0	27	27
9/27/2008	0	0	0	0	30	0	0	5	0	30	35
9/28/2008	1	0	0	1	8	0	0	0	0	8	9
Total	2	0	0	2	266	27	0	7	2	295	304
Percent	0.66%	0.00%	0.00%	0.66%	87.50%	8.88%	0.00%	2.30%	0.66%	97.04%	100.00%

Ridership by Pick-up Location

Pick-up Location	Riders	Percentage
Mammoth Mountain Inn	25	8.22%
Juniper Springs Summit	3	0.99%
Mammoth Lakes Park & Ride	10	3.29%
HWY 203, Shilo Inn	35	11.51%
Rush Creek Trailhead	2	0.66%
Lake View Lodge	5	1.64%
Forest Service Center	2	0.66%
Tioga Mobil Gas Mart	5	1.64%
Tuolumne Meadows Store	35	11.51%
Tuolumne Meadows Visitor Center	1	0.33%
White Wolf Lodge	17	5.59%
Crane Flat Gas Station	6	1.97%
Yosemite Visitor Center	158	51.97%
Totals	304	100.00%

LOAD FACTOR ANALYSIS : September 01 - September 30, 2008

Below please find the load factor calculations for the HWY 120 E / 395 runs operated by VIA for September 01 through September 30, 2008. The load factor analysis is broken down by daily-all routes, weekday, and weekend service.

Daily - All Runs

Runs	Max Load Capacity	Ridership	Load Factor	
01	519	114	21.97%	Mammoth Mountain Inn - Inbound
02	519	190	36.61%	Yosemite Visitor Center - Outbound
Total	1,038	304	29.29%	

Weekdays

Runs	Max Load Capacity	Ridership	Load Factor
01	48	0	0.00%
02	48	0	0.00%
Total	96	0	0.00%

Mammoth Mountain Inn - Inbound

Yosemite Visitor Center - Outbound

Weekends/Holidays

Runs	Max Load Capacity	Ridership	Load Factor
01	471	114	24.20%
02	471	190	40.34%
Total	942	304	32.27%

Mammoth Mountain Inn - Inbound

Yosemite Visitor Center - Outbound

PASSENGER FARES BY TYPE

Below please find a breakdown of passenger fares recorded by VIA for HWY 120E/395 runs for September 01 through September 30, 2008.

Daily - All Routes

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	2	0	0	96	0	14	0	2	114
02	0	0	0	170	7	13	0	0	190
Total	2	0	0	266	7	27	0	2	304
Percent	0.66%	0.00%	0.00%	87.50%	2.30%	8.88%	0.00%	0.66%	100.00%

Weekends/Holidays

Run	YCS	NPS	Other	Adult	Child Free	Sr/Child	Commuter	Amtrak	Total
01	2	0	0	96	0	14	0	2	114
02	0	0	0	170	7	13	0	0	190
Total	2	0	0	266	7	27	0	2	304
Percent	0.66%	0.00%	0.00%	87.50%	2.30%	8.88%	0.00%	0.66%	100.00%

OPERATING STATISTICS

REVENUE MILES September 01 - September 30 2008

From September 01 through September 30, 2008 VIA HWY 120 E / 395 operated a total of 2,250 revenue service miles.

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Weekends					
		01	8	125	1,000
		02	8	125	1,000
Total Mileage					2,000

Type of Day	Starting Point	Runs	Trips	Mileage	Total Mileage
Holidays					
		01	1	125	125
		02	1	125	125
Total Mileage					250
Grand Total					2,250

REVENUE HOURS

From September 01 through September 30, 2008 VIA HWY 120 E / 395 provided a total of 69.3 vehicle service hours.

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Weekends					
		01	8	3.90	31.20
		02	8	3.80	30.40
Total Hours					61.60

Type of Day	Starting Point	Runs	Trips	Actual Hours	Total Hours
Holidays					
		01	1	3.90	3.90
		02	1	3.80	3.80
Total Hours					7.70
Grand Total					69.30

Passengers Left / Wheelchair Usage

Bus Full / # of Passengers Left

Run Date	Route	Total Left
9/1/2008	01	0
9/6/2008	02	0
9/8/2008	01	0
	Grand Total	0

Multi-Use Passes

Run Date	Route	Total Left
9/1/2008	01	0
9/6/2008	02	0
9/8/2008	01	0
	Grand Total	0

Wheel Chair

Run Date	Route	Total Left
9/1/2008	01	0
9/6/2008	02	0
9/8/2008	01	0
	Grand Total	0